BFZ-C – Quarterly Update

May 31, 2019

Webinar Instructions

1. Today's webinar is being recorded:
   - Recording will be sent out later today to all those registered
   - Will be included in next week's BFZ-C Updater Newsletter
   - Will also be posted at www.bfzcanada.ca under "Campaign Resources" under "Archived Webinars"

2. Everyone is muted

3. Ask questions throughout
   - Type in question box

Today's Presenters

Marie Morrison
Director, BFZ-C

Jessica Brunet
Data Advisor

Randalin Ellery
Data Impact Lead
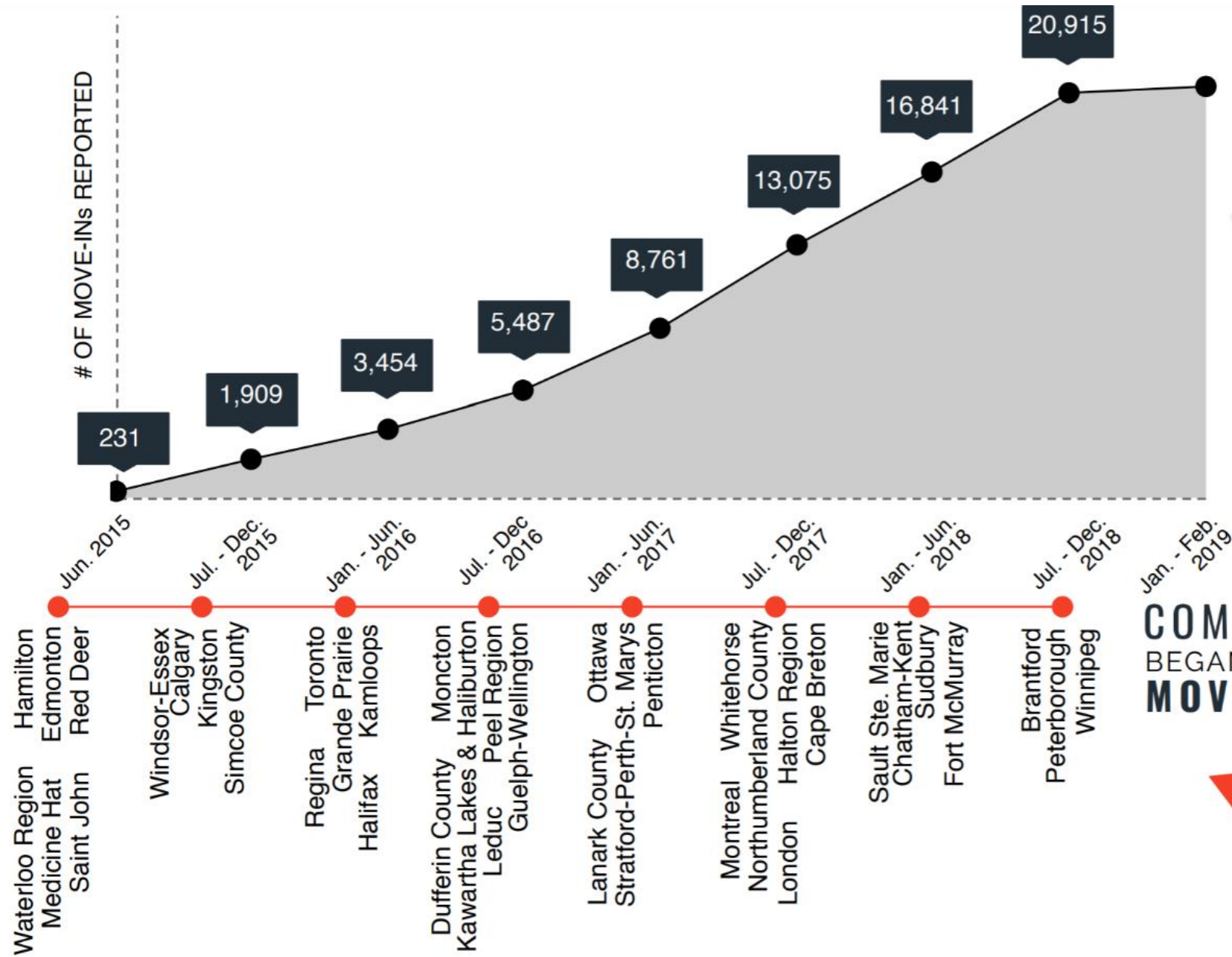
Tim Richter
President and CEO
CAEH

Agenda

1. BFZ-C Launch & Confirming Shared Goal

2. Call for BFZ-C Applications

3. Reaching Home Launch and Impact on BFZ-C

4. Progress & Activities March – May 2019 & Upcoming Sneak Peaks

5. Questions

BUILT FOR ZERO CANADA

20,000 Home Campaign Relaunched as Built for Zero Canada

OF MOVE-INs REPORTED

231
1,909
3,454
5,487
8,761
13,075
16,841
20,915

21,254
MOVE-INs
REPORTED FROM

38
COMMUNITIES

Jun. 2015
Jul. - Dec. 2015
Jan. - Jun. 2016
Jul. - Dec 2016
Jan. - Jun. 2017
Jul. - Dec. 2017
Jan. - Jun. 2018
Jul. - Dec. 2018
Jan. - Feb. 2019

COMMUNITIES
BEGAN REPORTING
MOVE-IN DATA

Waterloo Region   Hamilton
Medicine Hat   Edmonton
Saint John   Red Deer

Windsor-Essex
Calgary
Kingston
Simcoe County

Regina
Grande Prairie
Halifax   Toronto
           Kamloops

Dufferin County   Moncton
Kawartha Lakes & Haliburton
Leduc   Peel Region
Guelph-Wellington

Lanark County   Ottawa
Stratford-Perth-St. Marys
                 Penticton

Montreal   Whitehorse
Northumberland County
London   Halton Region
            Cape Breton

Sault Ste. Marie
Chatham-Kent
Sudbury
Fort McMurray

Brantford
Peterborough
Winnipeg

Celebrate & Re-Launch

Between June 2015 and February 2019, 38 communities participating in the 20,000 Homes Campaign house 21,254 of the most vulnerable people experiencing homelessness

On March 6, 2019 20KHomes relaunched as Built for Zero Canada

- [20,000 Homes Campaign beats goal to house 20,000 of Canada's most vulnerable homeless people](#)

- [20KHomes Results Infographic](#)

- [On March 6th Built for Zero Canada launches after communities house 21,254 of Canada's most vulnerable homeless population](#)

Built for Zero Canada is an ambitious national change effort helping a core group of leading communities end chronic homelessness – a first step on the path to eliminating all homelessness in Canada.

What You Will See With BFZ-C

- Refreshed website – www.bfzcanada.ca

- Updated Monthly Reporting Form (chronic only data beginning with April 2019 report for March 2019 data) – expanding to other data sets over time

- Updated Performance Management Trackers, progress indicators and recognition

- Self-Directed option coming to an end in June 2019 and up to 8 communities invited to join through an open selection process

- Community Solution's Built for Zero in the US continues to be a thought partner – not an affiliate

- End of the day business as usual – end chronic homelessness as beginning of end of homelessness in Canada, no disruption or change in service outside of continuous improvement and evolution

BUILT FOR ZERO CANADA

Functional Zero Chronic Homelessness

3 OR LESS CHRONIC HOMELESS OVER 3 MONTHS + = Functional Zero
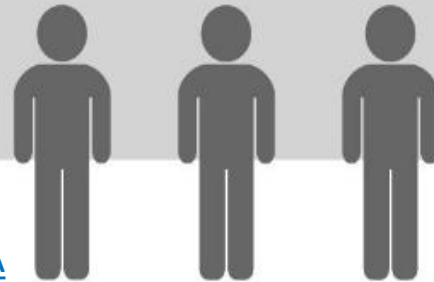
BFZ-C Functional Zero Q&A Document

By-Name List & Functional Zero Chronic Video

Reaching Home Launch & Impact on BFZ-C

Reaching Home & BFZ-C

- Reaching Home – Directives (April 2019)

- New chronic homelessness definition
  - New definition not yet required by Reaching Home but will be included in PiT 2020 and HIFIS
  - BFZ-C has adopted this new definition – see BFZ-C updated Functional Zero Q&A
  - BFZ-C recognizes transition to new definition will take time – conducting a chronic homelessness definitions check-in over summer 2019 with Collaborative communities

- Requirement for BNL & CAS
  - Requirement under Reaching Home to implement by March 2022
  - BFZ-C updating Coordinated Access Scorecard to include and align with Reaching Home minimum requirements
  - BFZ-C updating Provider Participation Tool to include column to capture Reaching Home funded programs
  - BFZ-C created Coordinated Access Policies and Procedures Checklist – for quick alignment check in

- HIFIS 4 or other HMIS
  - Required under Reaching Home under Coordinated Access to implement by March 2022
  - Support in BFZ-C to implement BNL/CAS into HIFIS 4 – working with ACRE Consulting and federal HIFIS

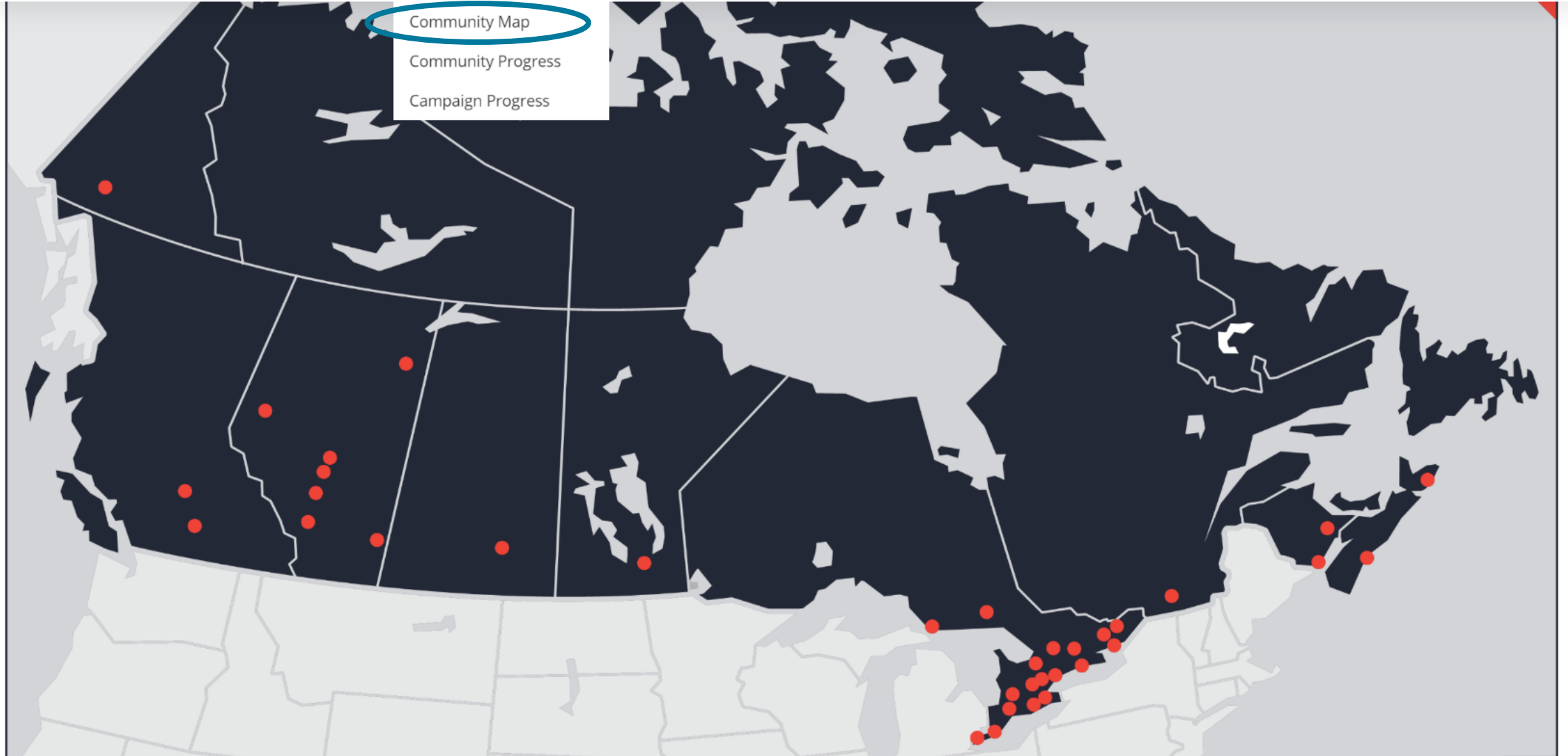- Reaching Home funding BNL/CAS TTA through CAEH – for BFZ-C and Non-BFZ-C

Built for Zero Canada Application Process

Current Participation in BFZ-C

Total Campaign Communities: 38
Total BFZ-C Collaborative Communities: 24

IN-PERSON COLLABORATIVE **20**

Brantford	**Moncton**
Chatham-Kent	**Peel**
Dufferin	**Peterborough**
Edmonton	**Red Deer**
Fort McMurray	**Saint John**
Guelph-Wellington	**Stratford**
Halifax	**Toronto**
Hamilton	**Waterloo**
Kawartha-Haliburton	**Whitehorse**
Medicine Hat	**Windsor**

VIRTUAL COLLABORATIVE **4**

Sault Ste. Marie
Simcoe County
Sudbury
Ottawa

14 SELF-DIRECTED

Calgary
Cape Breton
Grande Prairie
Halton
Kingston
Kamloops
Leduc
Lanark
London
Montreal
Northumberland
Penticton
Regina
Winnipeg

Application Process Highlights

- Applications due June 28 submitted to marie@caeh.ca

- Applications consist of a Word document (link in PDF) with seven questions requiring written explanations and two questions requiring you to check boxes:
  - #8 indicating inclusion of completed scorecards and data
  - #9 indicating your understanding and/or commitment to a number of items

- Decisions will be made by the CAEH team and communities informed by July 19 – up to 8 new communities are anticipated to be added to the BFZ-C Collaborative

- Agreement signed by Sept 1 and payment by Sept 30 to confirm spot – agreement for Sept 1, 2019 – June 30, 2020. Ability to renew for July 2020 to March 2022

- Orientation and on-boarding will take place over the fall of 2019

- First Learning Session January 2020

Who is Eligible to Apply

- Canadian communities ☺

- Communities who have been part of 20KHomes/BFZ-C – Self-Directed Option

- Communities who were part of the 20KHomes Campaign at one point and then decided to step out for the time-being

- Communities who are brand new to 20KHomes/BFZ-C

- A body that has a lead role in organizing their communities efforts towards ending homelessness

What Are We Looking For?

- Communities that know what they are getting into with BFZ-C – and still want to be involved

- Communities that want to focus on ending chronic homelessness & want to use the BFZ-C functional zero chronic definition to measure their progress (for the purposes of BFZ-C)

- Communities who are really excited about being part of BFZ-C – learning from and sharing with other BFZ-C communities, using a structured approach that begins with achieving a quality By-Name List, using and having access to the BFZ-C tools, resources and coaching supports

- Preference for communities that are already undertaking strong efforts to end homelessness and can become early proof-points showing that reductions and an end to chronic homelessness is possible – as the beginning of the end of all homelessness in Canada.

  - Leading communities - early adopters looking to accelerate their change efforts – those who have been implementing promising practices e.g. Registry Weeks, By-Name Lists, Coordinated Access, Housing First, Diversion, HMIS etc. - becoming housing-focussed and data-informed systems.

  - Communities with strong and clear leadership

  - Communities that are ready to go by end of September

BUILT FOR ZERO CANADA

Costs

- Same participation fee regardless of when joined between June 2018 to June 2020. Greater value the earlier joined.

- Sliding scale based on community size:
  - Communities with population's of 500,000+ who are Reaching Home largest funded communities - $15,000
  - Communities with populations of 350,000+ - $7,500
  - Communities with populations of less than 350,000 - $2,500
  - Communities who are not yet Reaching Home designated - $0

- Covers a fraction of the costs for participating. In the US – pay $10,000 US/per year regardless of size – which is still a fraction of the cost. If fee is a barrier to participating – talk to us.

- Must pay own travel, accommodations and dinners for Learning Sessions

- Time

- Commitment now guarantees a spot for 2020-2022 should you be fully participating and wish to continue. Will have sign-up for July 2020 – March 2022 beginning in early 2020 at same participation costs as above.

What You Receive Through Collaborative

Orientation & Quick Start or Action Cycle (Fall 2019)
- Orientation for you and your community to BFZ-C
- Support plan developed over the fall of 2019
- Start working on By-Name List and Coordinated Access tailored to your community
- Individualized support for current Collab communities

Learning Sessions (2020)
- 2 Learning Sessions – Jan and June 2020
- Knowledge for Improvement training
- Experts, partners, coaches, peer learning
- Goal setting and action planning

Action Cycles 2020 (Feb-May & July-October)
- 2 Action Cycles in 2020
- Virtual Coaching – individual and group
- Webinars
- Data support

Exclusive Access to Tools
- BFZ-C Change Package
  - ✓ Community Hub with all your materials in one place
  - ✓ Complex problem solving Toolkit
  - ✓ Learning Session and Action Cycle Materials
  - ✓ Coaching Sign-Up
- Performance Management Tracker
- Improvement Portfolio
- Weekly BFZ-C Updater Newsletter

What Is Available if Not in BFZ-C?

- BFZ-C public website and all tools including BNL and CAS Scorecard Worksheet, Data Workbook, and other resources

- Free through CAEH TTA – BNL/CAS Support Program
  - Monthly BNL/CAS webinars (available to everyone across Canada)
  - Monthly BNL/CAS community of practice calls (available to everyone across Canada)
  - Up to 3 days of on-site BNL/CAS training between 2019-2021 – for Reaching Home Designated Communities
  - Unlimited virtual coaching to March 2022 – for Reaching Home Designated Communities

- Fee for Service Training through CAEH TTA – any additional training – available to everyone

- Other opportunities/information through CAEH – available to everyone
  - National Conference – will have BNL/CAS Stream
  - Allied Networks – Shelter Transformation, Rural/Remote etc.
  - Monthly Housing First community of practice calls and Canadian Housing First Toolkit website
  - Bright spot blogs

- Other supports and resources through COH/AWH/SPC and other

BUILT FOR ZERO CANADA

BFZ-C Progress & Activities March – May 2019

Canadian Progress

BUILT FOR ZERO CANADA
BEGINNING THE END OF HOMELESSNESS IN CANADA

11 COMMUNITIES WITH QUALITY REAL-TIME DATA
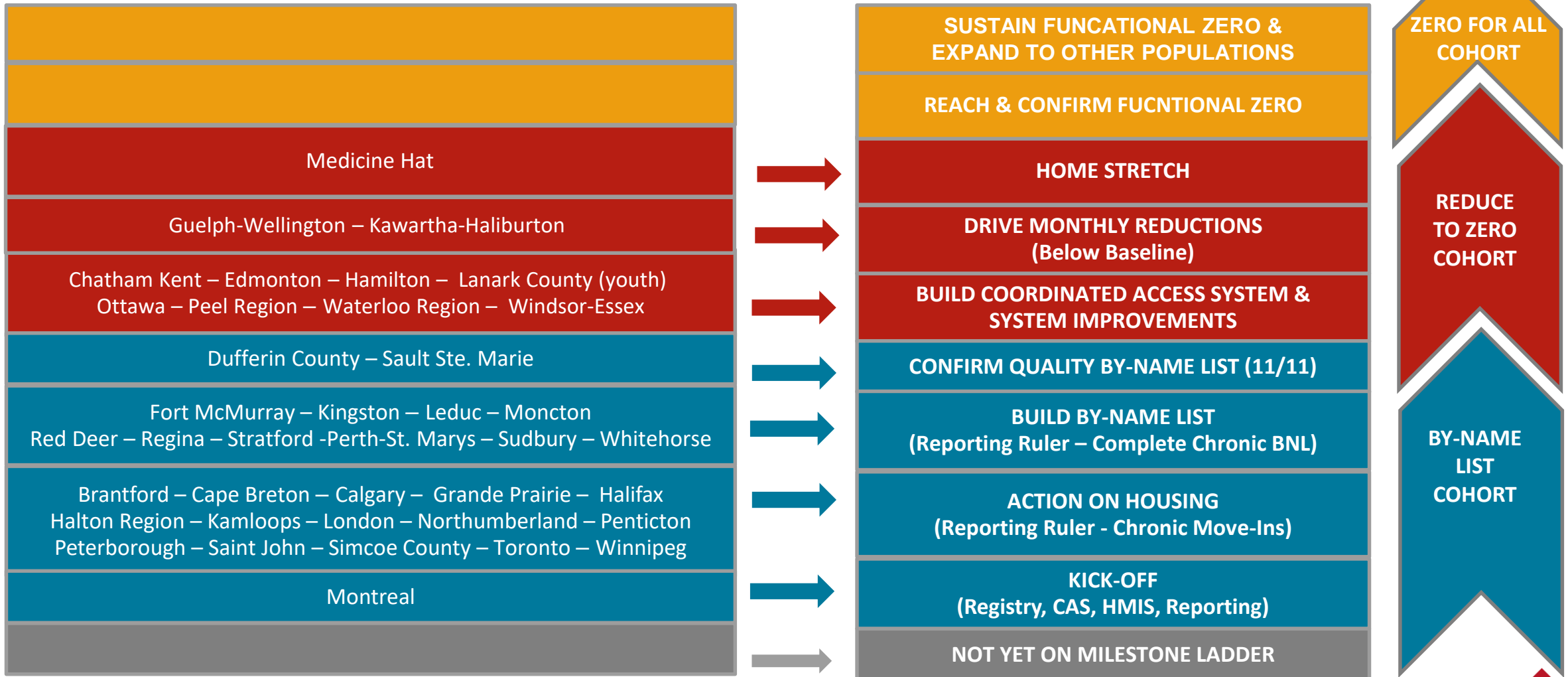
3 COMMUNITIES REDUCED CHRONIC HOMELESSNESS

0 COMMUNITIES REACHED FUNCTIONAL ZERO CHRONIC

0 COMMUNITIES SUSTAINING FUNCTIONAL ZERO CHRONIC

BUILT FOR ZERO CANADA

Community Progress on Milestones

BUILT FOR ZERO CANADA

Communities	Milestone	Cohort
	SUSTAIN FUNCATIONAL ZERO & EXPAND TO OTHER POPULATIONS	ZERO FOR ALL COHORT
	REACH & CONFIRM FUCNTIONAL ZERO	
Medicine Hat	HOME STRETCH	REDUCE TO ZERO COHORT
Guelph-Wellington – Kawartha-Haliburton	DRIVE MONTHLY REDUCTIONS (Below Baseline)	
Chatham Kent – Edmonton – Hamilton – Lanark County (youth) Ottawa – Peel Region – Waterloo Region – Windsor-Essex	BUILD COORDINATED ACCESS SYSTEM & SYSTEM IMPROVEMENTS	
Dufferin County – Sault Ste. Marie	CONFIRM QUALITY BY-NAME LIST (11/11)	BY-NAME LIST COHORT
Fort McMurray – Kingston – Leduc – Moncton Red Deer – Regina – Stratford -Perth-St. Marys – Sudbury – Whitehorse	BUILD BY-NAME LIST (Reporting Ruler – Complete Chronic BNL)	
Brantford – Cape Breton – Calgary – Grande Prairie – Halifax Halton Region – Kamloops – London – Northumberland – Penticton Peterborough – Saint John – Simcoe County – Toronto – Winnipeg	ACTION ON HOUSING (Reporting Ruler - Chronic Move-Ins)	
Montreal	KICK-OFF (Registry, CAS, HMIS, Reporting)	
	NOT YET ON MILESTONE LADDER	

By-Name List

By-Name List

Achieve a comprehensive, real-time, quality By-Name List that produces reliable data

11/11
BNL SCORECARD

+

RELIABLE BNL DATA

+

BASELINE

2 Key Indicators of a Basic Quality By-Name List

1. Qualitative: BNL Scorecard
   - Basic Quality BNL Scorecard 2.0 score – 11/11
   - Completed Scorecard Worksheet – with explanation in notes
   - Completed Provider Participation Worksheet

2. Quantitative: Data Reliability
   - 3 consecutive months full chronic inflow/outflow/active data balanced within a 15% margin of error
   - Set chronic active homeless baseline

By-Name List Scorecard 2.0

COMMUNITY PARTICIPATION & COVERAGE

1. Maximize provider participation
2. Reach unsheltered homeless
3. List all known homeless

POLICIES & PROCEDURES

4. Inactive policy
5. Track without full assessment
6. Timely/accurate data updates

DATA INFRASTRUCTURE

7. Unique identifier
8. Track populations & changes over time
9. Track inflow
10. Track key connections at inflow
11. Track homeless status and outflow
12. Track time on list

Blue – basic – out of 11   Orange – advanced – out of 12

Updated BFZ-C PMT – BNL Tab

CHATHAM-KENT: QUALITY BY-NAME LIST

BNL SCORECARD: MOST RECENT SUBMISSION	BNL SCORECARD: MOST RECENT SCORE	BNL WORKSHEET SUBMITTED	PROVIDER PARTICIPATION WORKSHEET SUBMITTED	SUBMITTED DATA INCLUDES ALL 6 DATA POINTS	DATA RELIABILITY (15% OR LESS)	QUALITY BY-NAME LIST ACHIEVED:
February 2019	11	Complete	Complete	July 2019		June 2018

QUESTION #	BNL SCORECARD BASIC QUESTIONS	CURRENT RESPONSE
1	Maximize provider participation	Yes
2	Reach unsheltered homeless	Yes
3	List all known homeless	Yes
4	Inactivity policy	Yes
5	Track without assessment	Yes
6	Timely updates	Yes
7	Unique identification	Yes
8	Track populations and changes over time	Yes
9	Track inflow	Yes
11	Homeless status and outflow	Yes
12	Track time on list	Yes

To achieve a Quality By-Name List, communities must:

• Receive an 11/11 for basic quality on the BNL Scorecard 2.0. Keep working toward a 12/12 for advanced quality!
• Complete worksheets demonstrating provider participation and progress toward development of a By-Name List
• Submit three consecutive months of reliable chronic By-Name List data:
  o Submitted data includes all 6 data points (active homeless, move-ins, moved to inactive, inflow, returned from inactive, and returned from housing)
  o Data reliability is measured using a 15% or less margin of error between the number of active homeless over the last three-month period compared to the net monthly change

1000 more rows at bottom.

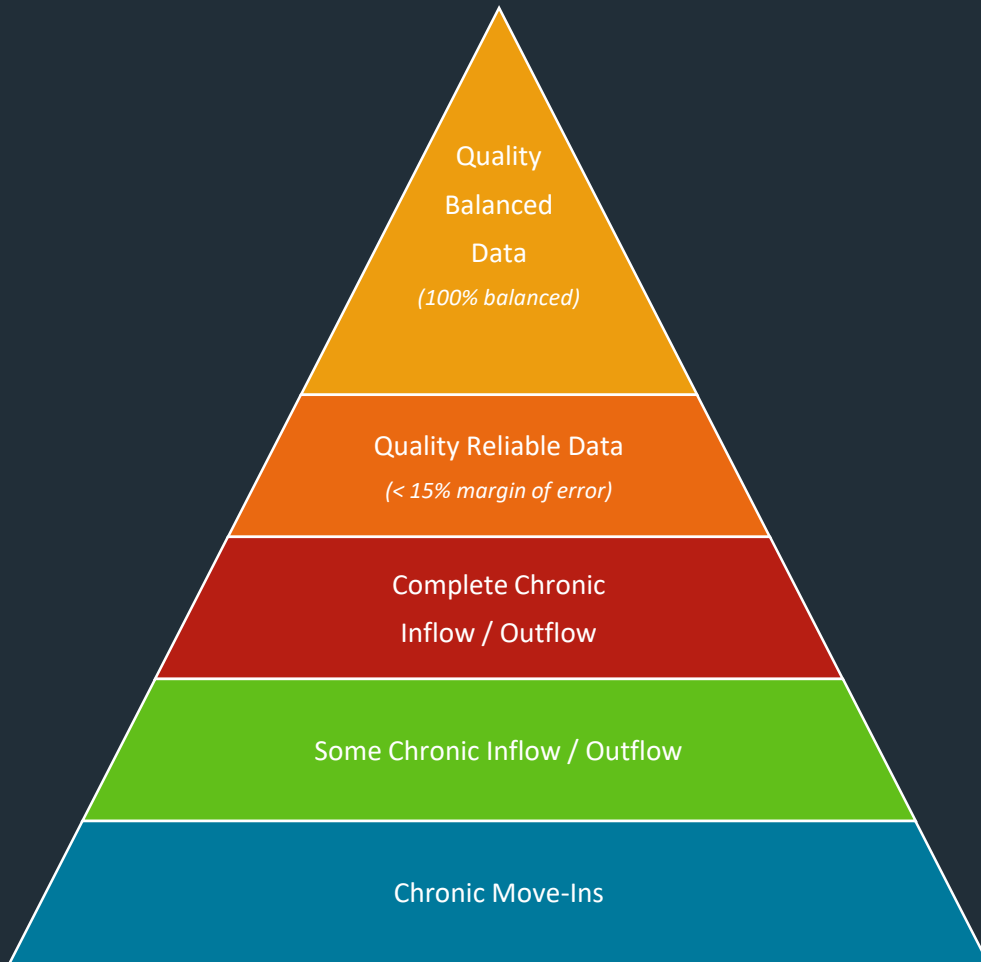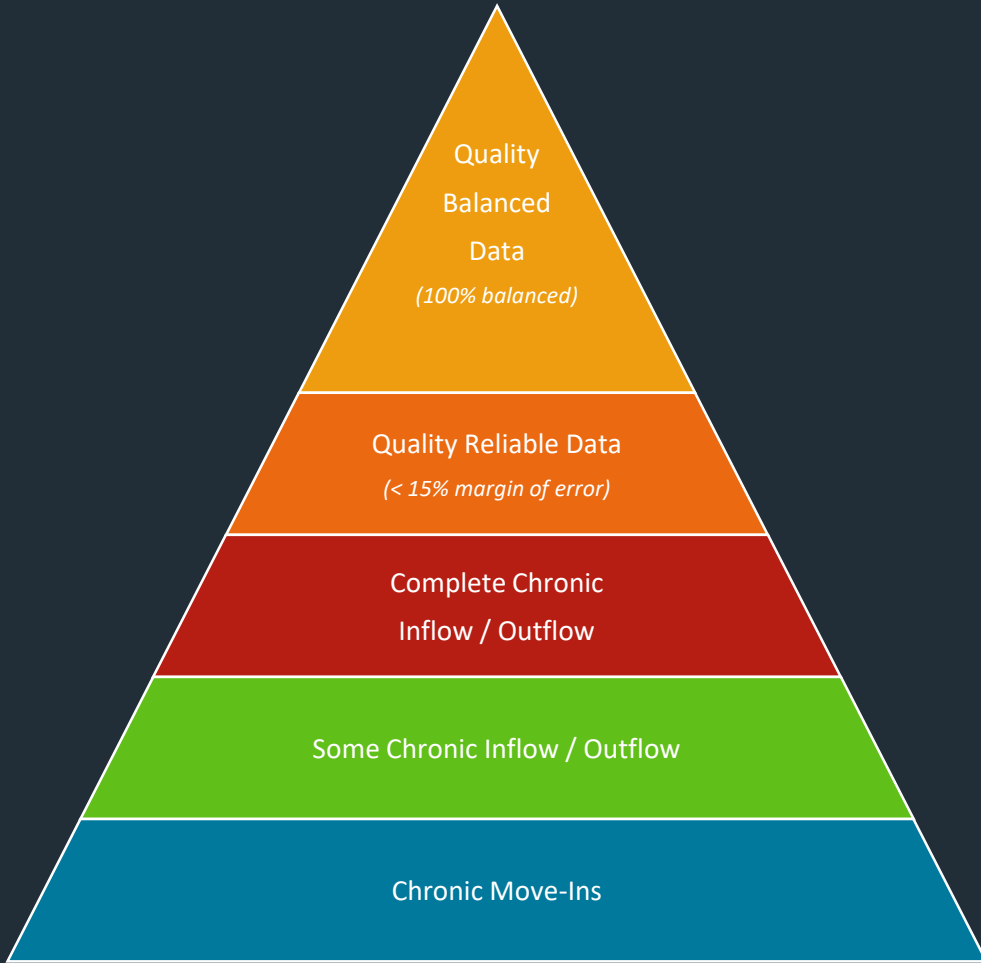# Built for Zero Canada By-Name List Revolution
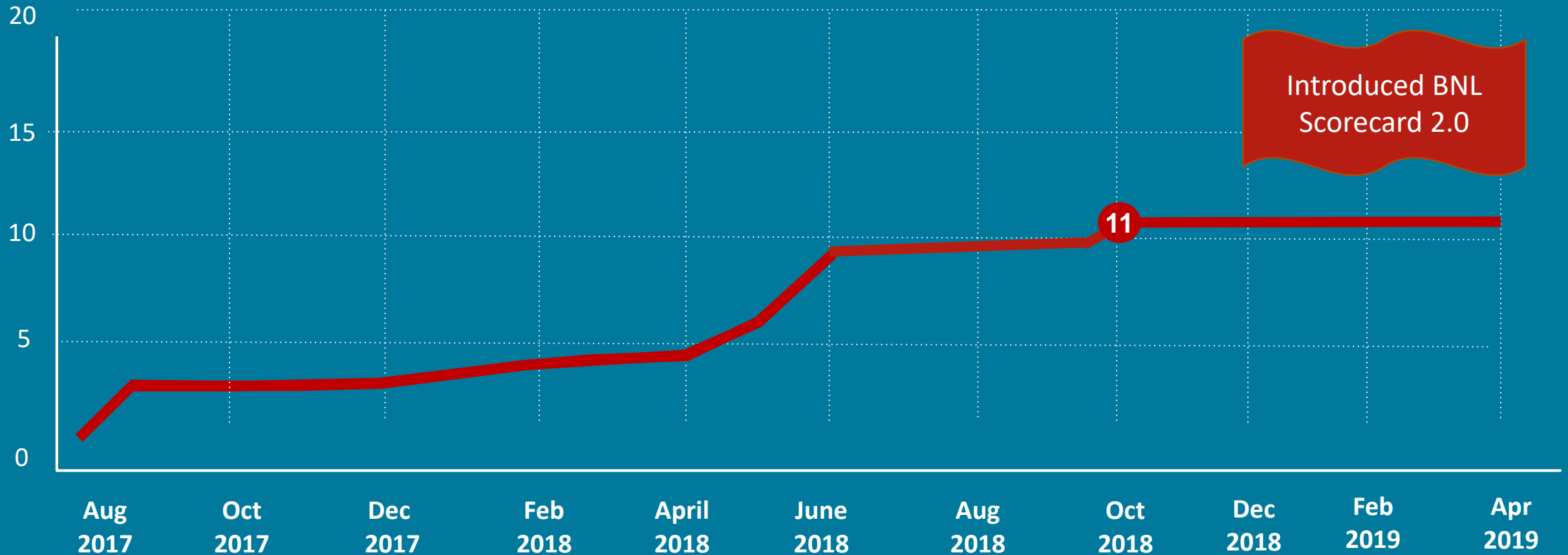
Monthly Reporting Rulers

- Monthly Reporting Rulers is a way for communities to celebrate their progress in reporting data.

- Its purpose is to demonstrate the linear progression of data improvement from the most basic form of reporting (*Chronic Move-Ins*) to the ideal form of reporting (*Quality Balanced Data*).

- In order to move up a level in the pyramid, a community must first have achieved the preceding level(s).

- Communities may achieve multiple titles at once if they have met the definition of each level in the same time period.

  - For example, if a community is able to submit data that meets the definition of *Chronic Move-Ins*, *Some Chronic Inflow / Outflow*, and *Complete Chronic Inflow / Outflow* at the same time, then that community will achieve all three levels at the same time.
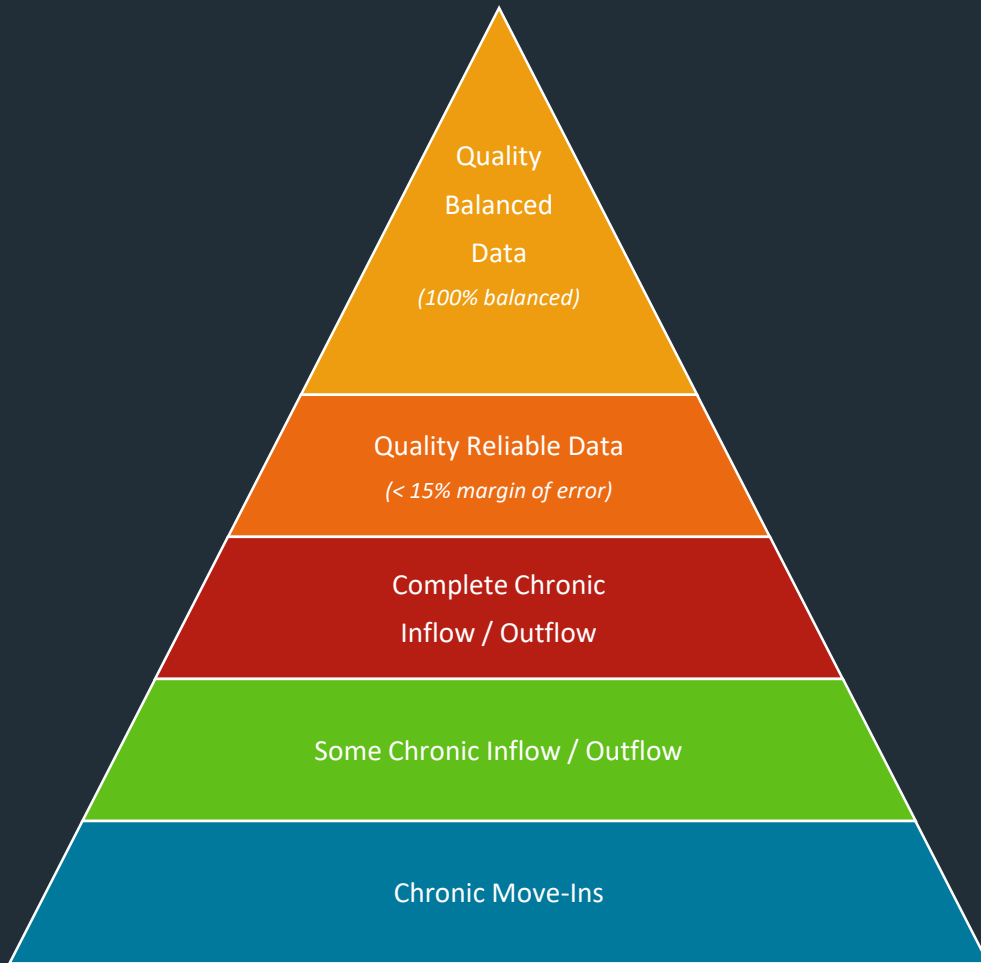
Monthly Email Update

Reporting pyramid (bottom to top): Chronic Move-Ins → Some Chronic Inflow / Outflow → Complete Chronic Inflow / Outflow → Quality Reliable Data (< 15% margin of error) → Quality Balanced Data (100% balanced)

Monthly Reporting Rulers: April 2019

Community	Working Towards a Quality By-Name List			Quality By-Name List	
	Chronic Move-ins	Some Chronic Inflow / Outflow	Complete Chronic Inflow / Outflow	Quality Reliable Data (< 15% margin of error)	Quality Balanced Data (100% balanced)
Brantford	X	X			
Calgary	X				
Cape Breton	X	X			
Chatham-Kent	X	X	X	X	X
Edmonton	X	X	X	X	
Fort McMurray	X	X	X		
Grande Prairie	X				
Guelph/Wellington	X	X	X	X	X
Halton Region	X				
Hamilton	X	X	X	X	
Kawartha Lakes and County of Haliburton	X	X	X		
Kingston	X				
Lanark County	X	X	X	X	X
Leduc	X				
London	X				
Medicine Hat	X	X	X	X	X
Moncton	X	X			
Northumberland County	X	X	X		
Ottawa	X	X	X	X	X
Peel Region	X	X	X	X	X
Penticton	X				
Red Deer	X	X	X		
Regina	X	X	X		
Saint John	X	X	X		
Sault Ste. Marie	X	X	X		
Simcoe	X	X	X		
Stratford-Perth-St. Marys	X	X	X		
Sudbury	X	X	X		
Toronto	X				
Waterloo Region	X	X	X		
Whitehorse	X	X			
Windsor-Essex	X	X	X	X	X
Total	**32**	**24**	**20**	**9**	**7**

Reduce

Reduce to Zero

Drive monthly reductions in your active chronic homeless number

COORDINATED ACCESS & SYSTEM IMPROVEMENTS

|

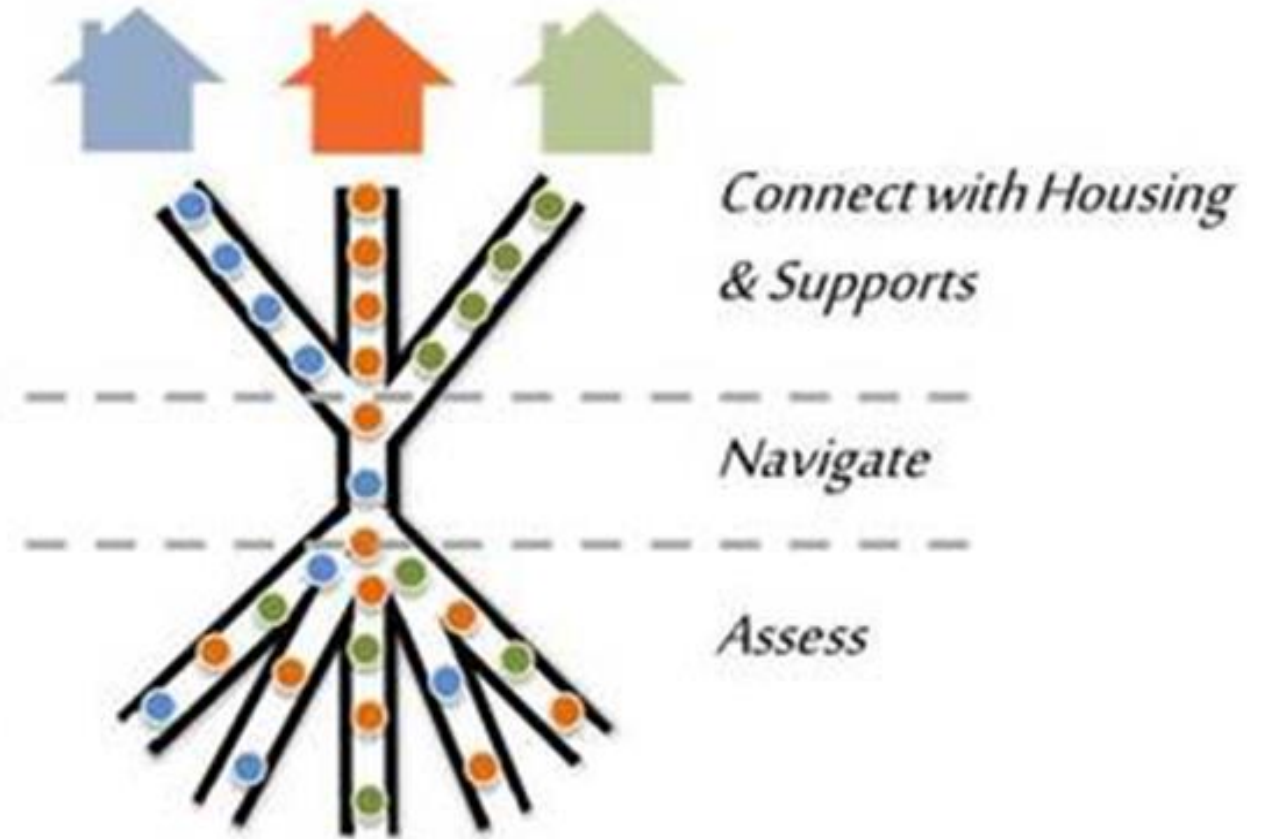MONTHLY REDUCTIONS

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HOME STRETCH

Coordinated Access Systems (CAS)

Connect with Housing & Supports

Navigate

Assess

Coordinated Access System Scorecard (1.0)

1) Management & System Leadership
1. Governing body
2. Document policies/procedures
3. Annual evaluation
4. Documented/trained assessors

2) Access
5. Full coverage
6. Outreach protocol
7. After hours emergency
8. Marketing
9. Diversion/prevention
10. Safety

3) Assessment & Prioritization
11. Standardized assessment
12. Prioritization policy

4) Referral
13. Uniform referral
14. Vacancies according to prioritization
15. Vacancy updates
16. Housing navigation support
17. Reduce barriers
18. Client choice
19. Agency Accountability

5) Data and Case Conferencing
20. Privacy and security
21. Client-centred assessment
22. Chronic homeless prevention
23. Case conferencing

CAS Scorecard 1.0 Results Over Time

Scorecard out of 23	April 2018	July 2018	Oct 2018	Feb 2019	May 2019
# Taken Scorecard	6	16	38	38	38*
Scoring 13-19	4	5	8	14	13
Scoring 20-22	1	1	11	6	11
Scoring 23	0	0	1	1	1
Total Scoring 13+	5	6	20	21	25
Average Score	9	11	13.5	13	15

Required → (Oct 2018)   Webinar → (Feb 2019)

* 12 have not submitted an updated Scorecard for this quarter (3 since Oct 2018 and 9 since Feb 2019)

CAS Scorecard Update Process

Drafted CAS Scorecard 2.0 in April

Feedback from Communities, CAEH Staff & Partners in May

Prepare Draft CAS Scorecard 2.0 Worksheet June 3-14

Final Test – June 18-19 Learning Session

Finalize all materials and Webinar Launch July 18

Community quarterly scorecard submission due September 20

Draft CAS Scorecard 2.0 – 3 Levels of Quality

CAS MANAGEMENT	ACCESSS	ASSESSMENT & PRIORTIZATION	MATCHING & REFERRAL	DATA & REDUCE BARRIERS
1. Governance	5. Coverage & Access Points	10. BNL, CAS & Priority List	14. Housing Resources Identified	19. Privacy and Security
2. Key Approaches	6. After Hours Connection Point	11. Assessment	15. Vacancy Updates	20. CAS Navigation Support
3. Dedicated Resources	7. Community Awareness	12. Trained & Documented Screeners	16. Matching and Referral	21. Case Conferencing
4. Quality Assurance	8. Diversion/ Prevention	13. Prioritization	17. Person's Choice	22. Address Chronic Inflow
	9. Safety		18. Agency Accountability	

New Items

41 **Green - Reaching Home – out of 10**   **Blue – Basic – out of 20**   **Orange – Advanced – out of 22**

Reduce
&
Home Stretch

Clarifying Reductions & Improvements - Coming

BUILT FOR ZERO CANADA

REDUCE TO ZERO: MEASURING REDUCTIONS IN CHRONIC HOMELESSNESS

UPDATED: MAY 2019

BUILT FOR ZERO.
CANADA

BUILT FOR ZERO CANADA

MEASURING IMPROVEMENTS WITH RUN CHARTS

UPDATED: MAY 2019

BUILT FOR ZERO.
CANADA

BUILT FOR ZERO CANADA

CAEH

Measuring Reductions - Updates

Three reduce milestones BFZ-C is reporting publicly (see Community Progress):

1. Below Baseline (3 or more consecutive months at ~~5% -15%~~ 10% below & holding)

# of chronic active homeless during baseline month	% below baseline for three months
500 +	~~5%~~ 10%
50 – 499	10%
1 – 49	10% ~~15%~~

2. 50% Reduction Below Baseline – (3 consecutive months at 50% below baseline & holding)

3. Was Final Mile - then Final Kilometer – now Home Stretch

Medicine Hat

CHRONIC ACTIVE HOMELESS DASHBOARD

NUMBER OF CHRONIC **ACTIVE HOMELESS** IN MOST RECENT REPORTED MONTH
4

CHRONIC ACTIVE HOMELESS **BASELINE**
7

CHRONIC ACTIVE HOMELESS THRESHOLD FOR **FUNCTIONAL ZERO**
3
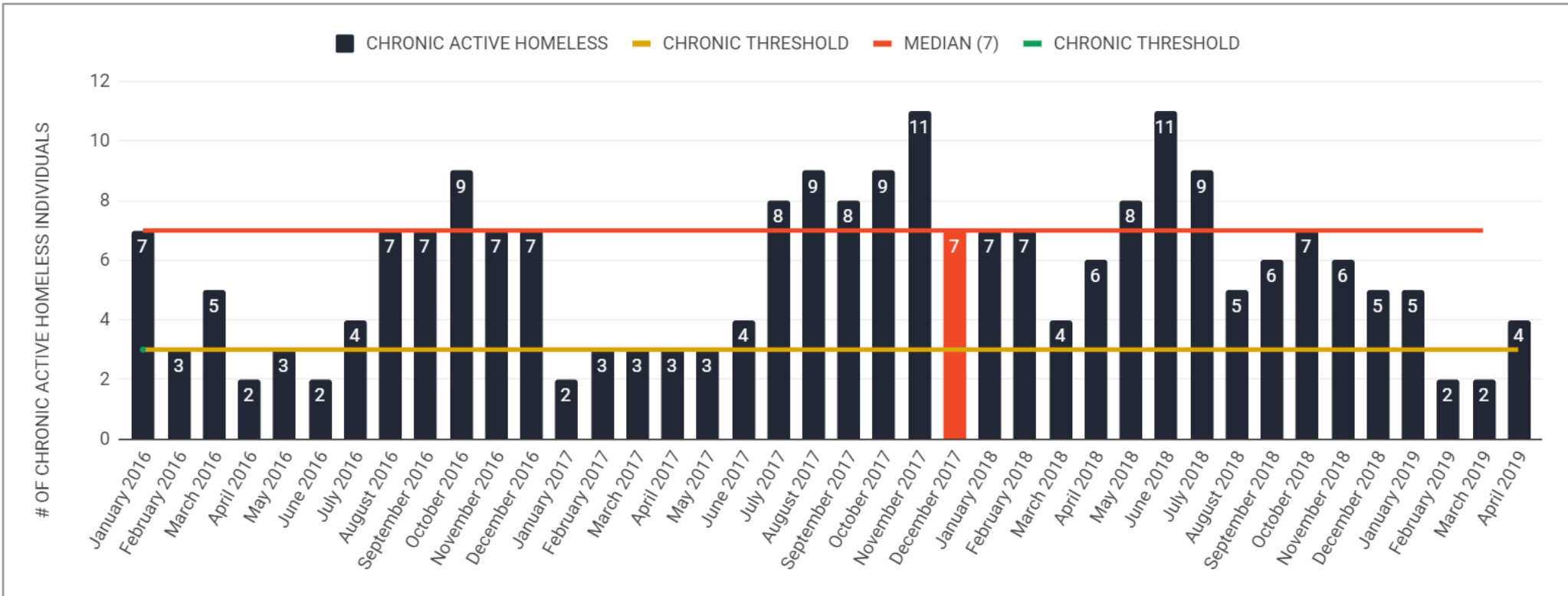
Kawartha-Haliburton

CHRONIC ACTIVE HOMELESS DASHBOARD

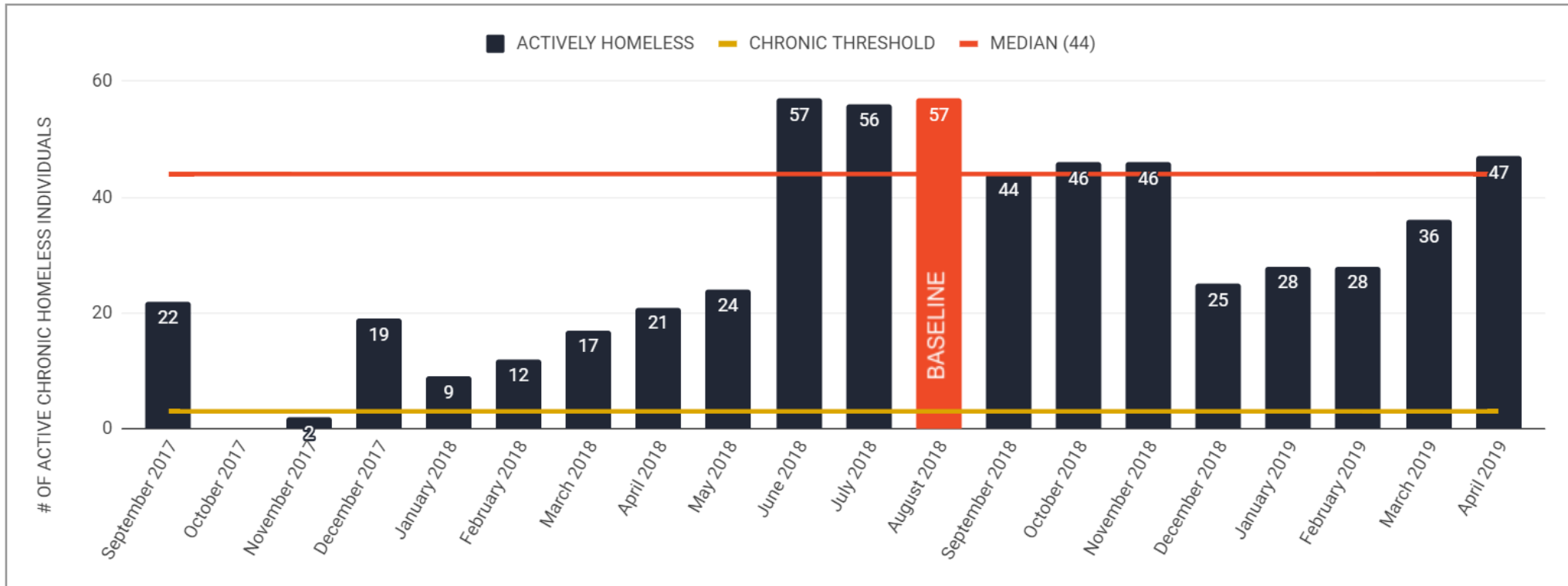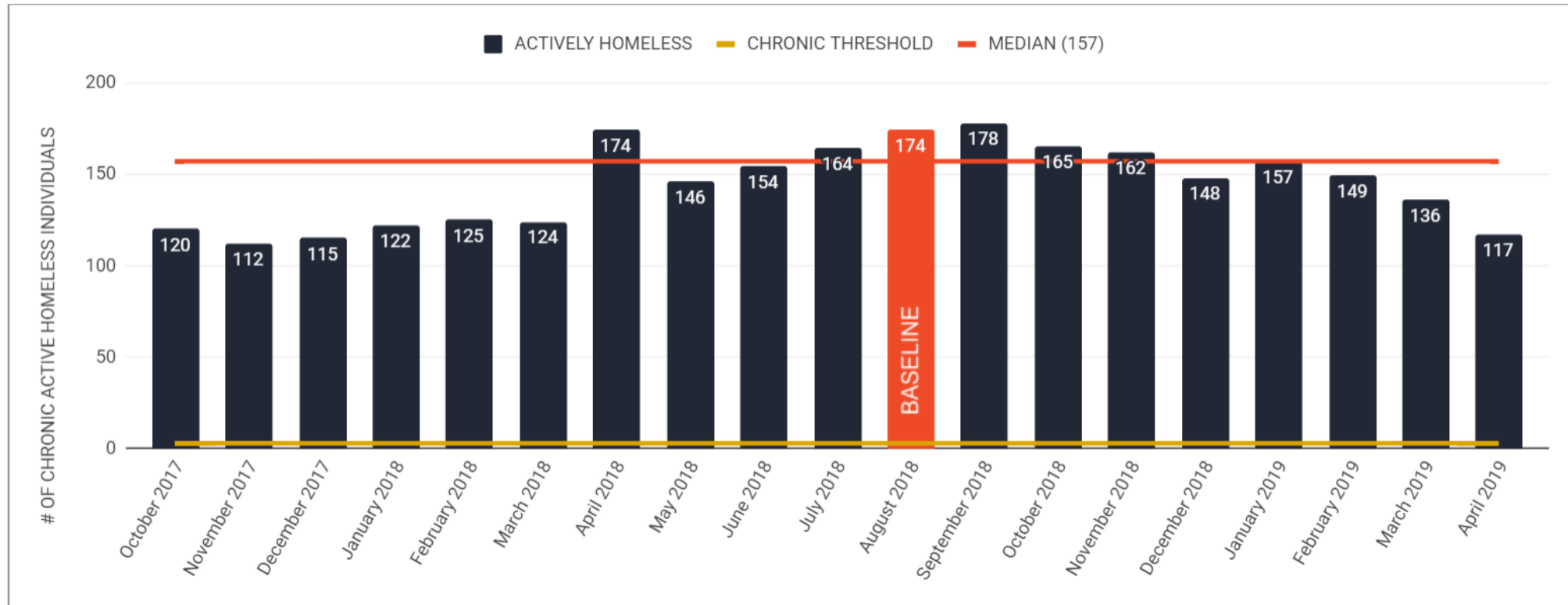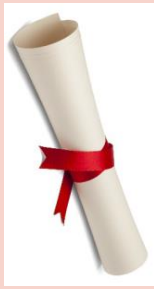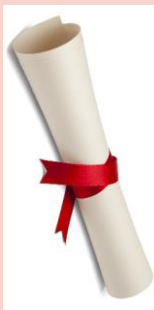| NUMBER OF CHRONIC **ACTIVE HOMELESS** IN MOST RECENT REPORTED MONTH	CHRONIC ACTIVE HOMELESS **BASELINE**	CHRONIC ACTIVE HOMELESS THRESHOLD FOR **FUNCTIONAL ZERO**
47	57	3

Legend: ACTIVELY HOMELESS — CHRONIC THRESHOLD — MEDIAN (44)

OF ACTIVE CHRONIC HOMELESS INDIVIDUALS

Month	Value
September 2017	22
October 2017	
November 2017	2
December 2017	19
January 2018	9
February 2018	12
March 2018	17
April 2018	21
May 2018	24
June 2018	57
July 2018	56
August 2018	57 (BASELINE)
September 2018	44
October 2018	46
November 2018	46
December 2018	25
January 2019	28
February 2019	28
March 2019	36
April 2019	47

BUILT FOR ZERO CANADA

46

Guelph-Wellington

CHRONIC ACTIVE HOMELESS DASHBOARD

NUMBER OF CHRONIC **ACTIVE HOMELESS** IN MOST RECENT REPORTED MONTH	CHRONIC ACTIVE HOMELESS **BASELINE**	ACTIVE CHRONIC THRESHOLD FOR **FUNCTIONAL ZERO**
117	174	3

Legend: ■ ACTIVELY HOMELESS — CHRONIC THRESHOLD — MEDIAN (157)

Y-axis: # OF CHRONIC ACTIVE HOMELESS INDIVIDUALS

Month	Value
October 2017	120
November 2017	112
December 2017	115
January 2018	122
February 2018	125
March 2018	124
April 2018	174
May 2018	146
June 2018	154
July 2018	164
August 2018	174 (BASELINE)
September 2018	178
October 2018	165
November 2018	162
December 2018	148
January 2019	157
February 2019	149
March 2019	136
April 2019	117

Celebrating Progress

Basic Quality By-Name List (unlock data visuals)	Basic Quality CAS	Below Chronic Baseline (start projecting)	50% Chronic Reduction	Home Stretch (data visual unlocked)	Reached Functional Zero Chronic	Sustaining Functional Zero Chronic
		SHIFT HAPPENS			TBD	

Home Stretch

BUILT FOR ZERO CANADA
REDUCE TO ZERO: MEASURING REDUCTIONS IN CHRONIC HOMELESSNESS

UPDATED: MAY 2019

A community is in the "Home Stretch" if they have:

- Data projections - 6 months of Quality By-Name List data AND are projected to achieve chronic functional zero within 12 months (in conversation with community)

- Proximity to the functional zero threshold (three or less active chronic homeless)

- Active and engaged with BFZ-C supports

- High functioning local leadership team

- Leaders with the interest and will to push towards Functional Zero in the immediate term

Projection Chart

Baseline month	Most recent month reported	Chronic active homeless #	Projected net monthly change	Projected # of months until chronic functional zero
June 2018	April 2019	20	-3.8	7

Legend: ■ Chronic Active Homeless (+ Projected) — Chronic functional zero threshold ■ Projected chronic active homeless
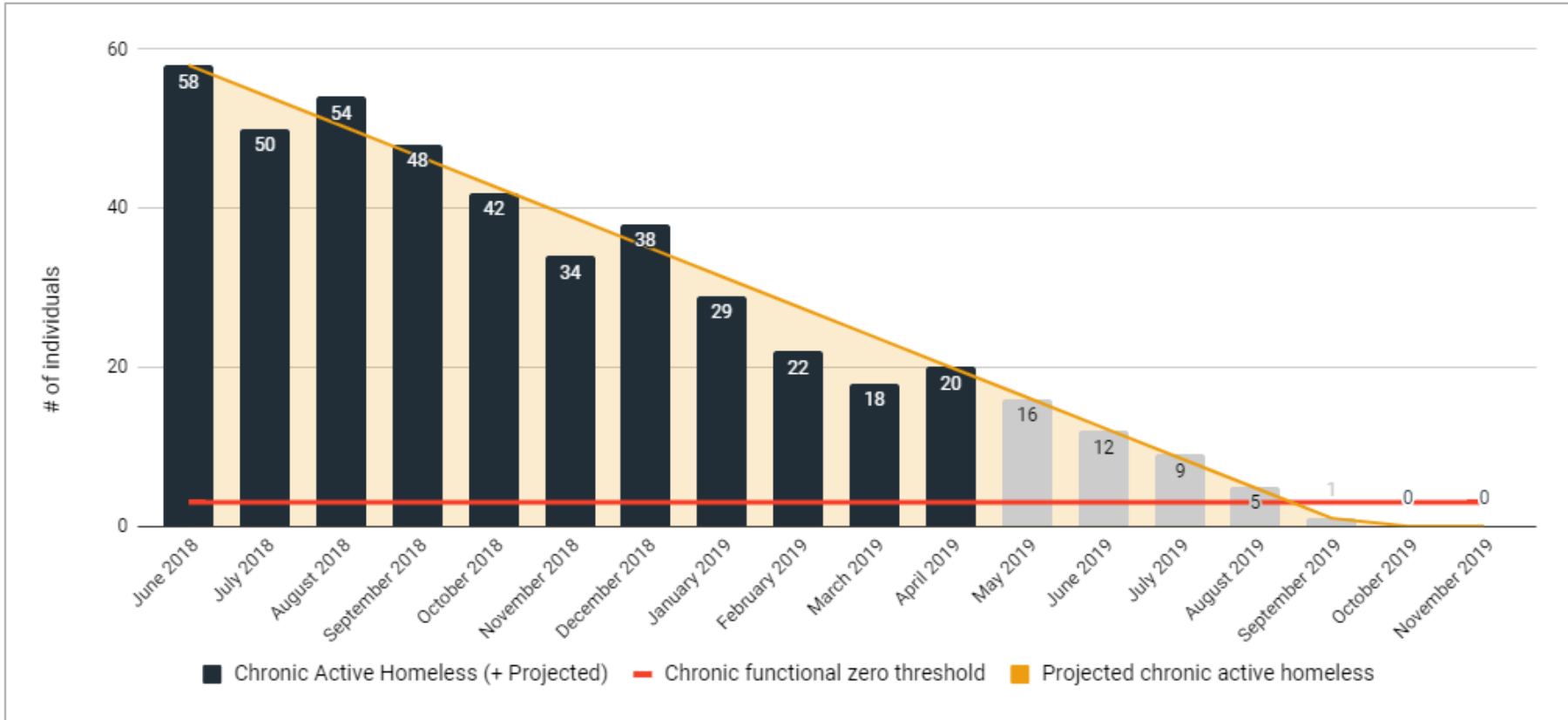
Projection Table - Sandbox

Reporting Month	Chronic Active Homeless	Chronic Move-Ins	Chronic - Moved to Inactive	Chronic Inflow	Chronic - Returned from Inactive	Chronic - Returned from Housing	Net Monthly Change	Balance Check	Data Reliability
Medians:		3.0	1.0	3.0	0.0	0.0			
August 2018	57	0	0	1	0	0	1		
September 2018	44	9	6	2	0	0	-13	Yes	0.00%
October 2018	46	2	0	7	0	0	5	No	-6.52%
November 2018	46	3	1	4	0	0	0	Yes	0.00%
December 2018	25	11	13	1	1	0	-22	No	4.00%
January 2019	28	3	1	8	0	0	4	No	-3.57%
February 2019	22	8	2	3	1	0	-6	Yes	0.00%
March 2019	16	10	1	4	0	1	-6	Yes	0.00%
April 2019	11	7	2	3	1	0	-5	Yes	0.00%
May 2019	5	8	1	2	0	1	-6	Yes	0.00%
June 2019	0	5	1	0	1	0	-5	Yes	0.00%
July 2019	0	1	1	1	1	0	0	Yes	0.00%
August 2019	0	1	1	1	1	0	0	Yes	0.00%

BUILT FOR ZERO CANADA

Home Stretch *Theory*

1.	Deep dive on data and identify remaining challenges and needed strategies to reach functional zero
2.	Assess interest and will with core local leaders
3.	Offer additional support from the BFZ-C Team
4.	Command Centre monthly meeting (currently testing)
5.	Further refine challenges and opportunities for external support
6.	Identify partners to provide additional external support
7.	Local teams refine strategy at Learning Session
8.	Execute strategy with coordinated support
9.	Review data and adjust strategy

Confirm Functional Zero

Zero for All

Sustain your gains while expanding to new populations

CONFIRM ZERO

+

SUSTAIN ZERO

+

EXPAND TO NEW POPULATIONS

Other Activities & Sneak Peeks

BFZ-C Updated/New Resources Over Last Quarter

Updated/New Materials Released:

- Updated Functional Zero Chronic Q&A
- Updated Prioritization Examples
- New Reaching Home CAS Directives Policy and Procedure Checklist
- New Program Areas Page - Peers and Lived Experience
- New Section in Video Library – Famous Feature Length Films on Homelessness
- New BFZ-C Video

New Webinars:

- CMHC – Addressing Homelessness – March 21, 2019 (just the PowerPoint)
- BFZ-C Application Information – April 30, 2019 (just the PowerPoint)

New Blogs:

- Bright Spot: Medicine Hat is proving functional zero is achievable (March 3)
- Bright Spot: With a 'bias for action,' Saint John moves 22 people out of shelter and into housing (April 14)
- Bright Spot: Guelph-Wellington reduces chronic homelessness by 24% in seven months (May 5)
- Bright Spot: Peterborough dives into its Coordinated Access System (May 21)

BUILT FOR ZERO CANADA

BFZ-C - What Else is Coming

- Evaluation of In-Person Collaborative, Virtual Collaborative & Self-Directed (Nov 2018 – June 2019) – summer/fall 2019

- Applied for funding through Veteran's Affairs Canada – if approved (expecting to hear in June) would begin fall 2019 - would be looking for BFZ-C communities who are also interested in focussing on ending veterans homelessness

- Once new BFZ-C communities confirmed in July, will update website to include participating communities

- BFZ-C Performance Management Trackers – retiring old 20KHomes Trackers

- Reporting Form updated to capture everyone on list as well as other populations (voluntary) – expected fall 2019

- Tableau – still planning – January 2020
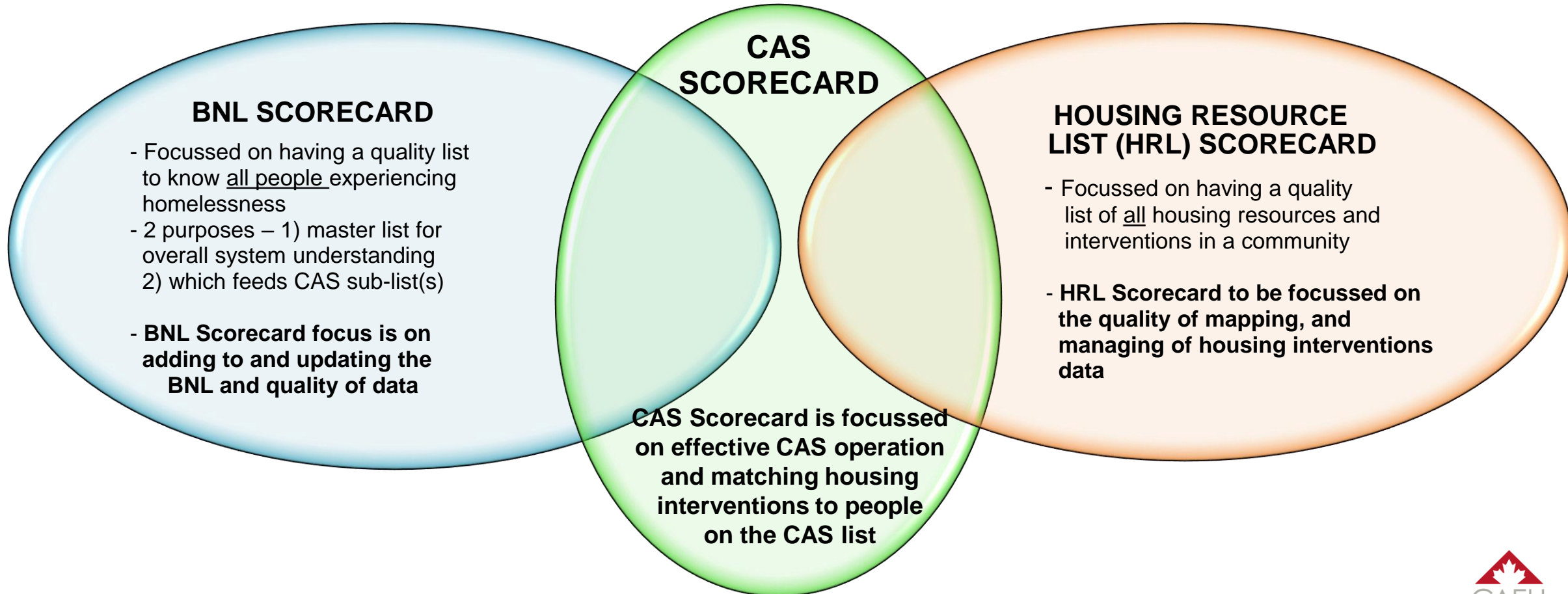
BFZ-C - What Else is Coming

- Communication Tips and Tricks – June 2019

- BNL document – to complement Reduce Document and Run Chart Document – fall 2019

- Updating Provider Participation Worksheet – Reaching Home Funded column, to also serve CAS Scorecard – June/July 2019

- BNL Scorecard 2.0 Worksheet, Provider Participation Worksheet and CAS Scorecard 2.0 Worksheet to be in one Google Sheet – separate tabs – July 2019

- CAS Scorecard 2.0 release webinar – July 18th 1-2:30 EDT – Register Here

- Updated Registry Week Toolkit to be added to BFZ-C website to support PiT 2020 – fall 2019

- Seeking input from communities on how to improve the BFZ-C and Change Package websites – fall 2019

- Housing Resource List Scorecard – draft expected in fall 2019 (see next slide)

BUILT FOR ZERO CANADA

Housing Resource List Scorecard

DEMAND DATA

PROCESS TO SCREEN, PRIORTIZE AND MATCH

SUPPLY DATA

CAS SCORECARD

BNL SCORECARD

- Focussed on having a quality list to know all people experiencing homelessness
- 2 purposes – 1) master list for overall system understanding 2) which feeds CAS sub-list(s)

- **BNL Scorecard focus is on adding to and updating the BNL and quality of data**

CAS Scorecard is focussed on effective CAS operation and matching housing interventions to people on the CAS list

HOUSING RESOURCE LIST (HRL) SCORECARD

- Focussed on having a quality list of all housing resources and interventions in a community

- **HRL Scorecard to be focussed on the quality of mapping, and managing of housing interventions data**

CAEH Updates

Reaching Home TTA Agreement

- CAEH has a new agreement with Reaching Home to provide CAS & BNL TTA to 57 communities; 3 years of support for BFZ-C

Advocacy:

- Election coming, urgently important we protect our gains (NHS, Reaching Home, RTH)
- RTH announcement expected soon – need your help
- Veterans motion – June 5th

Allied Networks:

- New Canadian Shelter Transformation Network. Next webinar June 20th, 1 pm EST releasing shelter transformation guide and self-assessment.
- To join the webinar: https://attendee.gotowebinar.com/register/248958279643114204
- To join the network: tim@caeh.ca

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CAEH Updates

CAEH Conference:

- Reminder: Early Bird Deadline August 2nd
- Dedicated CAS / BNL Content
- New Rural / Remote, Health Care & Homelessness and Prevention Streams
- Preliminary program in June

TTA:

- Refreshing Website
- New Fee for Service rates – now booking
- Hiring dedicated trainers (BNL/CAS, Housing First)
- Creating CAS Training Curriculum
- Housing First Community of Practice (COP) webinars ongoing

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Questions?

Thank you

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