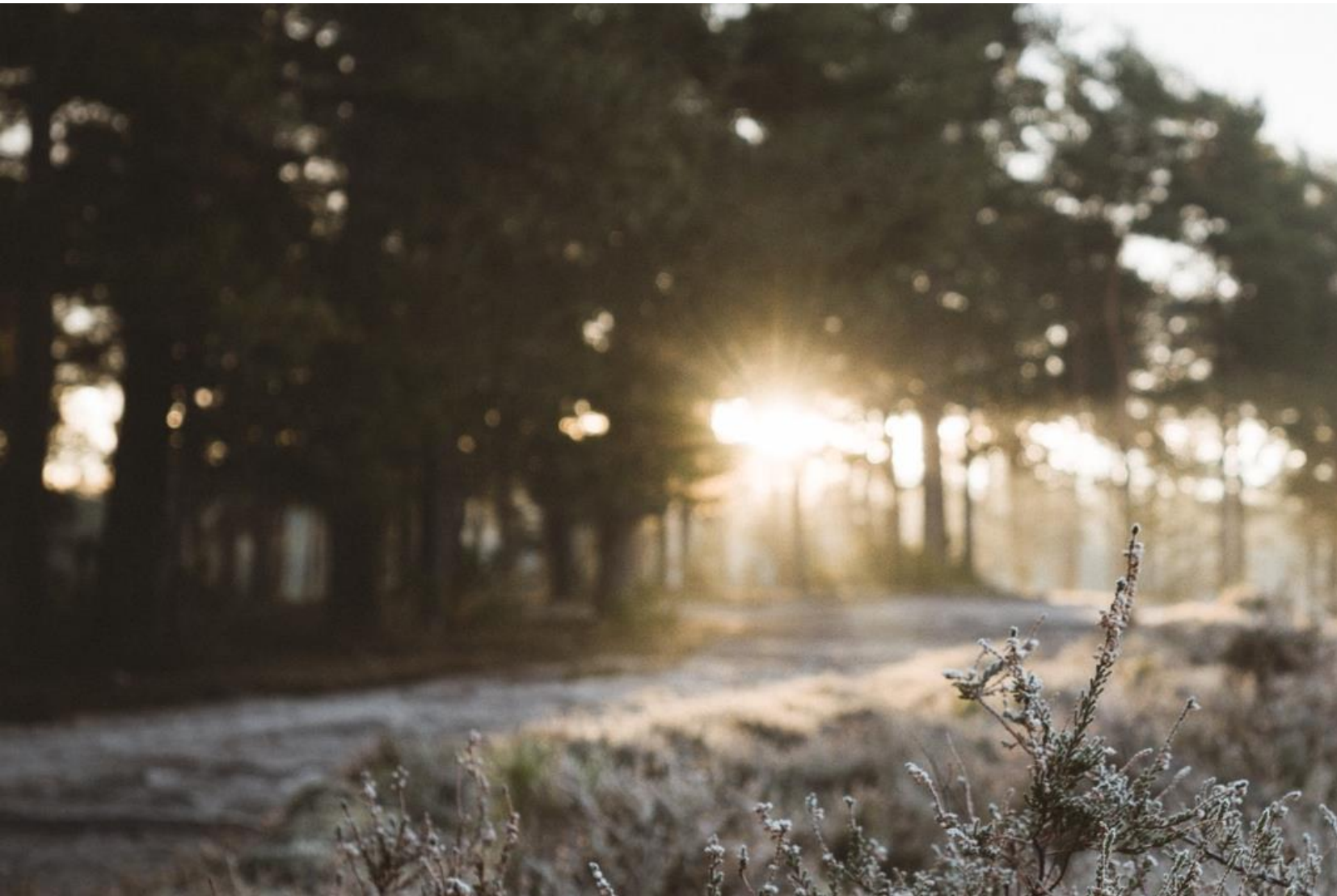




Community of Practice 2024-2025

Peterborough Bridge
Housing Project

April 19th, 2024



Land Acknowledgement

From coast to coast to coast, we acknowledge the ancestral territory of all the Inuit, Métis, and First Nations people that call this land home. We recognize the historic and ongoing impacts of colonization and are committed to decolonization of our systems and ongoing reconciliation, guided in our work by the United Nations Declaration on the Rights of Indigenous Peoples, the TRC Calls to Action, MMIWG Calls to Justice and the principles of empowerment and self-determination.

The Canadian Alliance to End Homelessness is committed to equity, dignity, justice and belonging. We are dedicated to serving equity-seeking communities as anti-racist, anti-oppressive and inclusive allies.

Agenda

10 min	Welcome & Housekeeping
40 min	Community Presentation: Bridge Housing in Peterborough, ON
15 min	Questions & Discussion
5 min	Wrap-Up

Housekeeping

1. Today's meeting is being recorded:
 - The recording and PDF will be linked in the BFZ website
2. Please use the chat for questions during the presentations, we'll answer them during the Q&A

Where to Find CoP Calls



FRANCAIS

DONATE

CHANGE PACKAGE

ONTARIO PORTAL

<https://bfzcanada.ca/>

BY-NAME LISTS

The information and resources here are intended to answer questions and support your community to develop and sustain a quality By-Name List on your journey to ending chronic and veteran homelessness.

Keep checking back here as we will be regularly updating materials and adding further resources.

What is a By-Name List?	⌵
10 Steps to Create and Use a By-Name List	⌵
By-Name List Scorecard 3.0 & Tools	⌵
Privacy, Consent and Data Sharing	⌵
Homeless Individual and Family Information System (HIFIS)	⌵
Sample By-Name List Excel Workbook	⌵
Sample Data Dashboards	⌵

Where to Find CoP Calls - cont.

10 Steps to Create and Use a By-Name List

Click on the box below to access the three-page **10 Steps to Create and Use a By-Name List** that provides you with the overall steps and links to further resources to help you develop, maintain and use a quality By-Name List. The webinar series below will walk you through the further details of the “10 Steps” and the community of practice presentations provide examples of how communities have created and use a By-Name List.

10 STEPS TO CREATE AND USE A BY-NAME LIST

16 pre-recorded webinars detailing the 10 Steps to create and use a By-Name List

GETTING STARTED WITH A BY-NAME LIST – WEBINAR SERIES

- Introduction to By-Name Lists (a 40 minute on-line course) – **access here** and use the key: BNLIIntro
- By-Name Lists – What and Why? – **Recording** (25 min) and **Presentation**
- 10 Steps to Create and Use a BNL – **Recording** (50 min) and **Presentation**

Links to CoP calls from 2021/2022 and 2022/2023 are now consolidated in these PDFs

GETTING STARTED WITH A BY-NAME LIST – ONTARIO COMMUNITY OF PRACTICE CALLS

- **Community of Practice Calls 2021-2022** – includes recordings and presentation PDFs for 24 calls focused on getting started with a BNL. Hear from communities both new and experienced with BNLS.
- **Community of Practice Calls 2022-2023** – includes recordings and presentation PDFs for 12 monthly calls focused on expanded BNL implementation and use of BNL data.
- **Community of Practice Calls 2023-2024** – includes recordings and presentations for monthly calls focused on maintaining and improving BNLS and connecting people with the services and supports they need.
 - Calls will begin again on July 14, 2023

New CoP calls for 2023/2024 are listed here

Upcoming CoP calls!

TBD!

Stay tuned to the newsletter



Sign-up for the BFZ-C Newsletter

<https://action.caeh.ca/signup>



Reminder - BNL/CA Series On-Line Courses

1. [Introduction to By-Name Lists](#) (approx. 40 minutes) – use key: BNLIntro
2. [Introduction to Coordinated Access](#) (approx. 55 minutes) – use key: CAIntro
3. [Governance and Community Engagement](#) (approx. 2 hours with exercises) - use key: Governance
4. [System Access](#) (approx. 2 hours with exercises) - use key: Access
5. [Housing Resources](#) (approx. 1 hour with exercises) – use key: HousingResources
6. [Prioritization, Matching, and Referral](#) (approx. 1.5-hours with exercises) – use key: PMR101



Today's Topic!



Modular Bridge Modular Community, Peterborough, ON

BFZ Community of Practice, April 19, 2024



Land Acknowledgement

I respectfully acknowledge that we are located on the Treaty 20 Michi Saagiig territory and in the traditional territory of the Michi Saagiig and Chippewa Nations, collectively known as the Williams Treaties First Nations, which include: Curve Lake, Hiawatha, Alderville, Scugog Island, Rama, Beausoleil, and Georgina Island First Nations.

I respectfully acknowledge that the Williams Treaties First Nations are the stewards and caretakers of these lands and waters in perpetuity, and that they continue to maintain this responsibility to ensure their health and integrity for generations to come.

We are all treaty people.

INTRODUCTIONS

Debbie Carriere Robinson – Executive Director, Elizabeth Fry Society of Peterborough

Jocelyn Blazey – Homelessness & Data Program Manager, City of Peterborough

Jessica Penner – Modular Housing Community, Project Manager, City of Peterborough



Agenda



Funding & Approvals



Site Design & Construction



Operations



Successes & Challenges



Next Steps

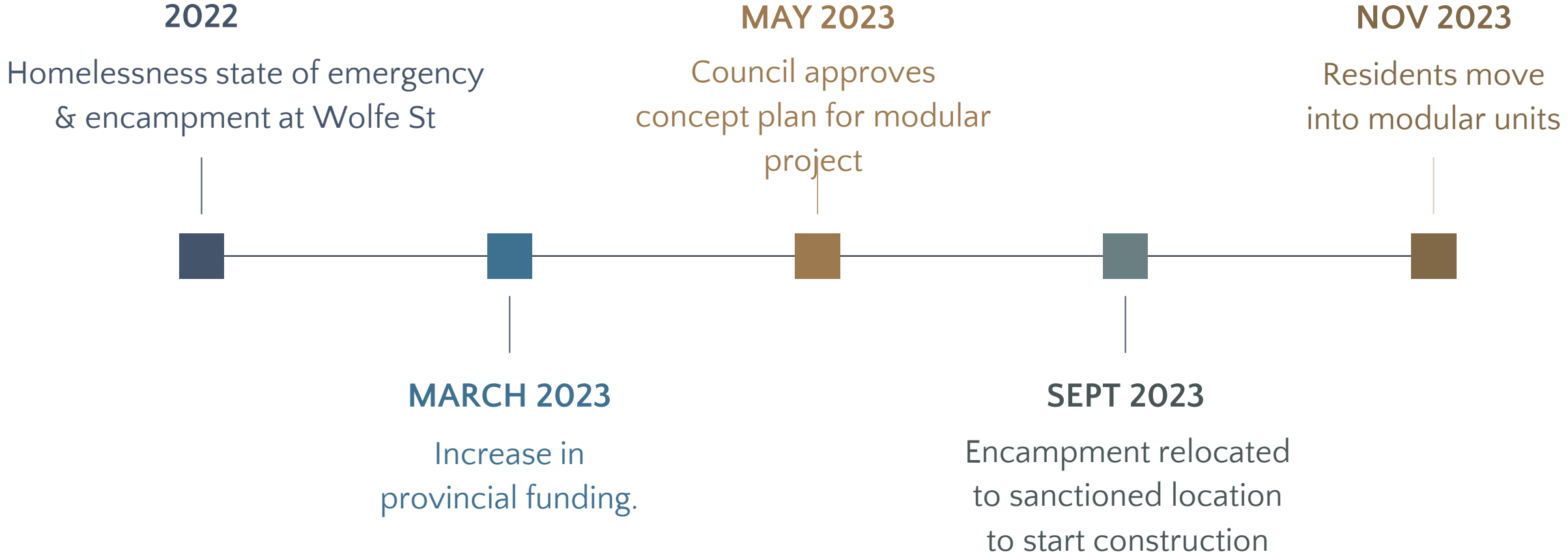


Questions

VIDEO SITE TOUR (5 MINS)



PROJECT TIMELINE





City Council & Staff

CITY STAFFING RESOURCES



THE PHYSICAL SITE

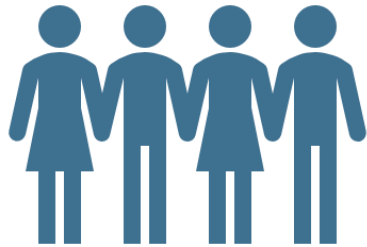
- 50 modular units & bathroom/shower building
- 107 sq. ft per unit with heating, AC and electricity
- 24/7 supports and security on site
- Wolfe St. building
 - Includes laundry, kitchen area, common space & offices





DESIGN, PERMITS & THE BUILD

COMMUNITY ENGAGEMENT

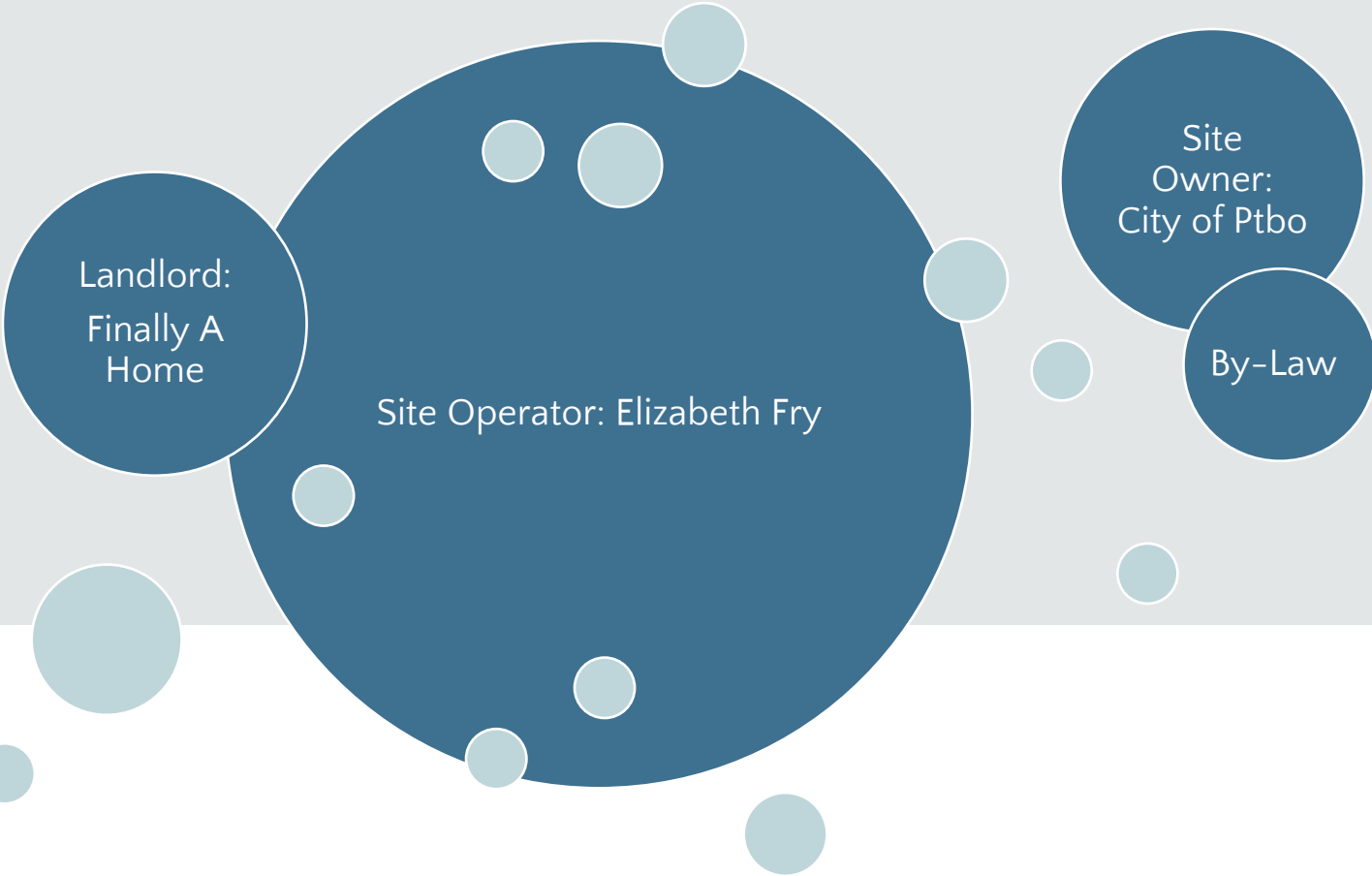


No Community Consultation



Established a Community Liaison
Committee

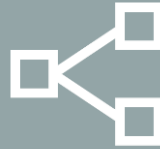
PROGRAM STRUCTURE



SITE OPERATOR CONSIDERATIONS



Aligned values



Close working relationship



Strong and flexible
performance measurement
plan

PROGRAM OVERVIEW

- Daily meal
- Personalized care plans
- Staff support
- Case conferencing
- External referrals
- Rent



OCCUPANCY AGREEMENT



Participation
in a Care Plan



Responsibility
for guests



Site
expectations



No tolerance
for violence

STAFFING MODEL





TENANT SELECTION

- SPDAT scores, when available
- Living at the Wolfe St. encampment or other outdoor locations in Peterborough
- Facing barriers to accessing local shelters
- Previously participated in local housing programs
- Individual needs appropriate to the level of support and design of the site



SUCCESS: SITE STABILIZATION

- Increased stability to the site
- In the first 10 weeks of operation, emergency services were called to the site a total of 4 times
- A 90% reduction in emergency service calls compared to the encampment



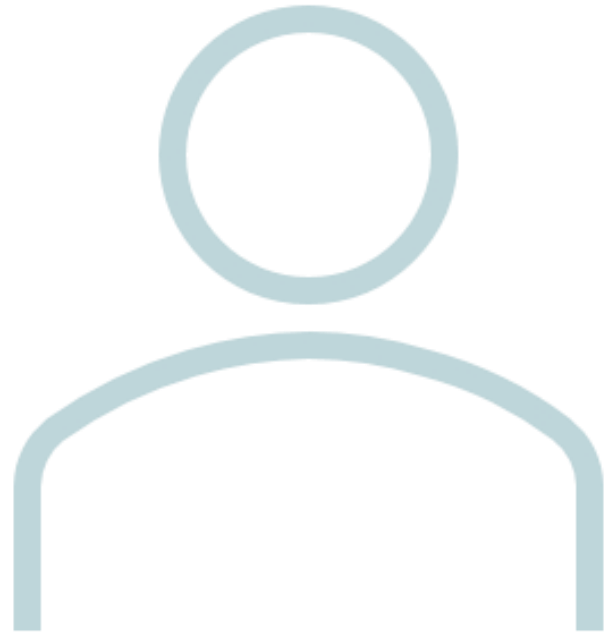
SUCCESS: NEIGHBOURHOOD IMPACT

- Wolfe St. Neighbourhood Liaison Committee has seen significant changes to the neighbourhood
- “I don’t notice the modulars.”
- “We’ve got our neighbourhood back.”
- “So much positive improvement.”



SUCCESS: INDIVIDUAL SUCCESS

- Outside agencies who work with residents report significant changes in resident's physical appearances after they moved into their units. They look healthier and more rested.
- Seeing significant individual successes on site – from clients who are reconnecting with family, engaging with agencies, finding employment.



CHALLENGE:
GUESTS



CHALLENGE:
COUPLES



CHALLENGE:
COMPLEX NEEDS
ON SITE

NEXT STEPS: ENHANCING THE SITE



PROGRAMS
IN THE
BUILDING



GARDENS



OUTDOOR
ACTIVITIES



WORK
PROGRAM



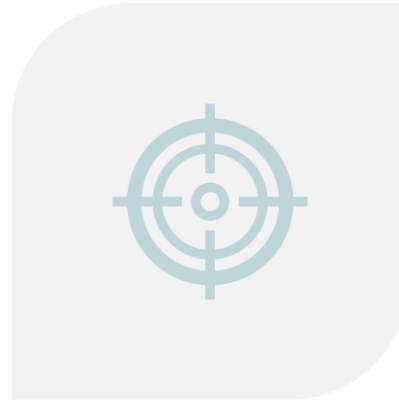
ART
PROJECTS

NEXT STEPS: EVALUATION



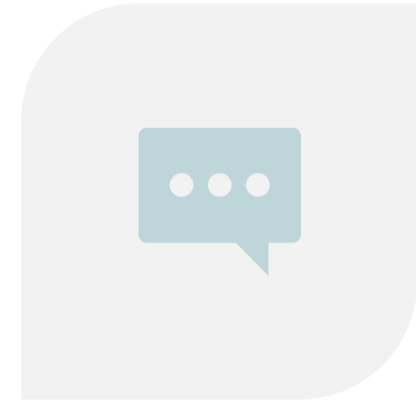
FORMATIVE

HELPING TO SHAPE AND GROW THE
PROGRAM



SUMMATIVE

IS THE PROGRAM MEETING THE INTENDED
GOALS?



KNOWLEDGE EXCHANGE

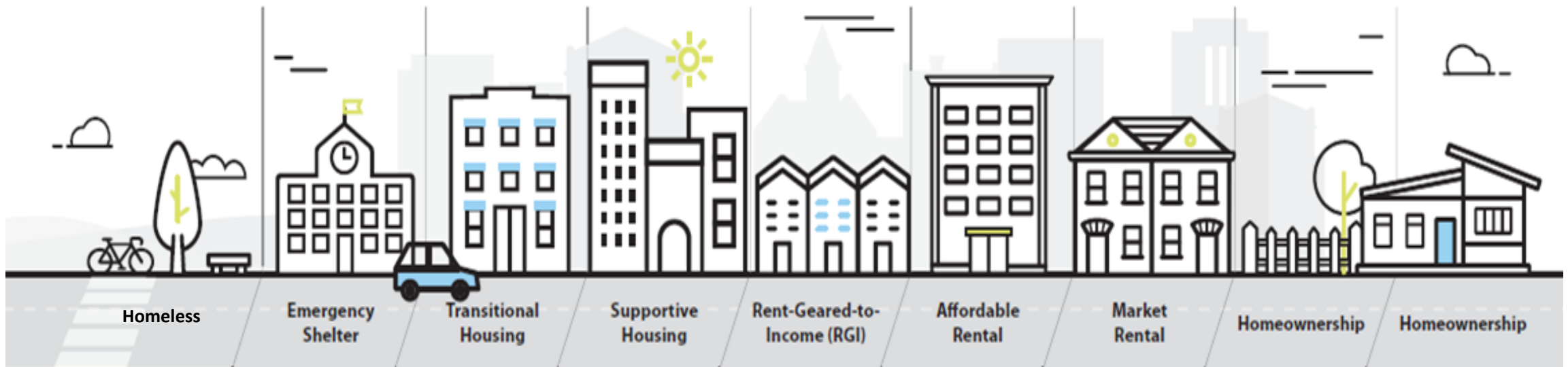
SHARING RESULTS AND LEARNING
FROM OTHERS

NEXT STEPS: PLANNING
FOR POST-2025



NEXT STEPS: LOCAL SYSTEM TRANSITIONS

HOUSING CONTINUUM



To learn more:



Modular Bridge Housing
Community Program Website

QUESTIONS?



Contact Information:

Debbie Carriere Robinson, Executive Director, E fry of Peterborough Debbie@efryptbo.org

Jocelyn Blazey, Homelessness & Data Manager, City of Peterborough jblazey@peterborough.ca

Jessica Penner, Modular Community Project Manager, City of Peterborough jpenner@peterborough.ca

Q&A Discussion



Resources Reminder

<https://bfzcanada.ca/program-areas/>



Getting to Zero Track Our Progress **Resources** Get Involved About



FRANCAIS

DONATE

CHRONIC/VETERAN PORTAL

FOUNDATIONS PORTAL

- By-Name Lists
- Coordinated Access
- Veteran Homelessness
- Program Areas**
- Registry Week Toolkit
- Video Library

BUILT FOR ZERO CANADA
BEGINNING THE END OF HOMELESSNESS IN CANADA





Housing Focused Approaches to Encampments

Webinar with Iain De Jong

Monday, April 22 - 12:00pm ET on Zoom

[Register here!](#)

Part 2

Maintenance 101 for Housing Workers

Join us for an immersive experience designed to provide the fundamental skills needed to maintain a unit and create positive landlord and client experiences. We'll dive into tangible solutions, drawing from real-life situations in the field. Crafted specifically for practitioners who provide in-home support to individuals experiencing homelessness, this webinar is packed with the actionable know-how you need to thrive in your role.

Here's how this webinar can help:

- Work alongside clients to manage guests and address unit takeovers.
- Discover proven methods to manage doors, locks, and keys.
- Learn insider tips related to supporting the care of pets.
- Determine how to effectively address unit alterations.
- Address drain issues quickly and effectively for a leak-free space.

Your Instructors

- **Darlene Zaifman-Guslits**
Housing Finder at SLWAR
- **Women's Advisory Group Members**

The Details



Date: April 24, 2024

Time: 1:00 pm – 3:30 pm EST

Cost: \$50

Format: Virtual Webinar via Zoom

Register: slwar.ca/webinar/mhw2

Register Now:



Webinar: Maintenance 101 for
Housing Workers

Organizers: Street Level Women at
Risk (SLWAR), London ON

Date: April 24th, 2024

Time: 1:00pm – 3:30pm EST

[Register here](https://slwar.ca/webinar/mhw2)

Thank You


Ashley Van Der Mark (she/her)
Coaching Lead

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 bfzcanada.ca

 @endinghomelessness

 @CAEHomelessness

 @CAEHomelessness

 Canadian Alliance to End Homelessness

