

# BUILT FOR ZERO CANADA

## COMMUNITY PROGRESS INDICATORS



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Built for Zero Canada monitors community-level data to identify progress toward achieving and sustaining functional zero chronic, including their status in terms of achieving the following indicators:

- # of Chronic Move-ins
- Quality By-Name List
- Quality Coordinated Access System
- Below Chronic Baseline
- Further Chronic Reductions
- Home Stretch
- Reached Functional Zero Chronic
- Sustaining Functional Zero Chronic

Below is a description of each.

### Chronic Move-Ins

- Includes a count of the total number of permanent or long-term housing **move-ins** for individuals experiencing chronic homelessness, as reported by a community since joining 20KHomes.

### Quality By-Name List

- To achieve a **Quality By-Name List**, communities must:
  - Receive an 11/11 on the BNL Scorecard 2.0
  - Complete worksheets demonstrating provider participation and progress toward development of a By-Name List
  - Submit three consecutive months of reliable chronic By-Name List data:
    - Submitted data includes all 6 data points (active homeless, move-ins, moved to inactive, inflow, returned from inactive, and returned from housing)
    - Data reliability is measured using a 15% or less margin of error between the number of active homeless over the last three-month period compared to the net monthly change
- Once a community has achieved this status, it will not be revoked.
- For further information, refer to the [By-Name List page](#) on the 20KHomes website and/or the [By-Name List Scorecard 2.0 Guide](#).

### Quality Coordinated Access System

- While many communities have either implemented or are planning to implement a Coordinated Access System, the Campaign's approach to measuring progress in this area is currently in development.

### Below Chronic Baseline

- A **baseline** is a point of reference from which change can be measured. For 20KHomes communities, a baseline refers to the number of people experiencing chronic active homelessness during the baseline month. The initial **baseline month** is typically the same month that a community achieves a Quality By-Name List (unless there have been significant data collection changes).
- A community may be **below chronic baseline** if the number of chronic active homeless is less than their baseline month for the last three consecutive months. The scope of reduction is either 5%, 10% or 15% below chronic baseline (relative to the number of actively chronic homeless) as follows:

# of chronic active homeless during baseline month	% below baseline for three months
500 +	5%
50 – 499	10%
1 – 49	15%

- Communities may move in and out of this status as their active homeless numbers fluctuate.
- For further information, refer to the [Reduce Description and Q&A](#)

### 50% Reductions

- A community is recognized for having a **50% reduction** when the number of chronic active homeless is 50% less than the number of chronic active homeless during their baseline month.
- Communities may move in and out of this status as their active homeless numbers fluctuate.
- For further information, refer to the [Reduce Description and Q&A](#)

### Home Stretch

- To be in the **home stretch**, a community must be projected to achieve functional zero chronic in 12 months or less. This is determined based on a review of community-level data and an in-depth understanding of the current community context.
- Communities may move in and out of this status as their active homeless numbers fluctuate.
- For further information, refer to the [Reduce Description and Q&A](#)

### Reached Functional Zero Chronic

- To achieve **functional zero chronic**, a community must demonstrate that chronic homelessness accounts for 3 or less people as measured by a Quality By-Name List (QBNL). This must be sustained for three consecutive months. For larger communities with more than 4,000 actively homeless on their BNL - chronic homelessness accounts for less than 0.1% of their actively homeless on their QBNL. Again, this must be sustained for three consecutive months.
- Once a community has achieved this status, it will not be revoked.
- For further information, refer to the [Functional Zero Chronic Q&A](#).

### Sustaining Functional Zero Chronic

- Communities that are **sustaining functional zero chronic** for the most recent 3 consecutive months.
- Communities may move in and out of this status as their active homeless numbers fluctuate.