

BY-NAME LIST

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Ontario By-Name List 2022-2023 Linking By-Name Lists to Community Housing

Dec 9, 2022





Land Acknowledgement

From coast to coast to coast, we acknowledge the ancestral territory of all the Inuit, Métis, and First Nations people that call this land home. We recognize the historic and ongoing impacts of colonization and are committed to decolonization of our systems and ongoing reconciliation, guided in our work by the United Nations Declaration on the Rights of Indigenous Peoples, the TRC Calls to Action, MMIWG Calls to Justice and the principles of empowerment and self-determination.

The Canadian Alliance to End Homelessness is committed to equity, dignity, justice and belonging. We are dedicated to serving equity-seeking communities as anti-racist, anti-oppressive and inclusive allies.



Agenda

- | | |
|----------------|---|
| 10 mins | Introduction, resources, what lies ahead for 2023 |
| 10 mins | Context and insights from ON communities on linking BNLs to Community Housing |
| 20 mins | Hear from Grey County & Bruce County and Guelph-Wellington |
| 20 mins | Ask questions and offer ways forward for the folks who presented |

Housekeeping



1. Today's meeting is being recorded:
 - The recording and PDF will be linked in the Ontario Portal
2. Please use the chat and/or raise your hand to ask questions throughout
3. Have phones handy for some "Slido" questions.



Community of Practice Calls

- Monthly - the 2nd Friday of each month from Noon-1 pm from May 2022 to March 2023
- Calendar Teams invite were sent to our main Service Manager contacts - pass along as needed
- Topics of emerging interest, peer presentations, and peer sharing

Where to find CoP Calls



Getting to Zero Track Our Progress **Resources** Get Involved About

FRANCAIS

DONATE

CHANGE PACKAGE

ONTARIO PORTAL

<https://bfzcanada.ca/>

BY-NAME LISTS

The information and resources here are intended to answer questions and support your community to develop and sustain a quality By-Name List on your journey to ending chronic and veteran homelessness.

Keep checking back here as we will be regularly updating materials and adding further resources.

What is a By-Name List?	⌵
10 Steps to Create and Use a By-Name List	⌵
By-Name List Scorecard 3.0 & Tools	⌵
Privacy, Consent and Data Sharing	⌵
Homeless Individual and Family Information System (HIFIS)	⌵
Sample By-Name List Excel Workbook	⌵
Sample Data Dashboards	⌵

Where to find CoP calls - cont.

What is a By-Name List?

10 Steps to Create and Use a By-Name List

Click on the box below to access the three-page **10 Steps to Create and Use a By-Name List** that provides you with the overall steps and links to further resources to help you develop, maintain and use a quality By-Name List. The webinar series below will walk you through the further details of the “10 Steps” and the community of practice presentations provide examples of how communities have created and use a By-Name List.

10 STEPS TO CREATE AND USE A BY-NAME LIST

GETTING STARTED WITH A BY-NAME LIST – WEBINAR SERIES

- By-Name Lists – What and Why? – **Recording** (20 min) and **Presentation**
- 10 Steps to Create and Use a BNL – **Recording** (50 min) and **Presentation**
- Leadership and Governance – **Recording** (40 min) and **Presentation**

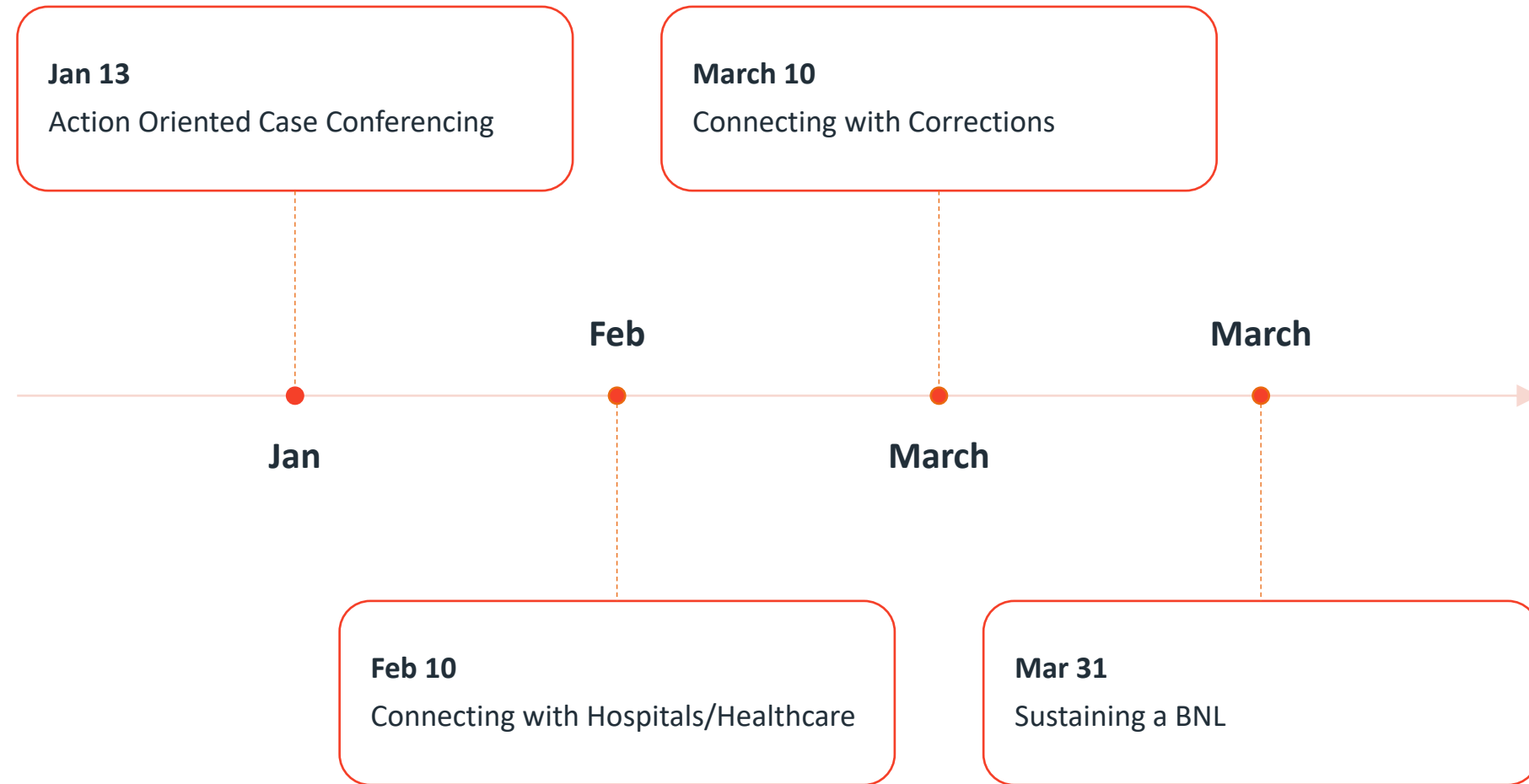
GETTING STARTED WITH A BY-NAME LIST – ONTARIO COMMUNITY OF PRACTICE CALLS

- **Community of Practice Calls 2021-2022** – includes recordings and presentation PDFs for 24 calls focused on getting started with a BNL. Hear from communities both new and experienced with BNLs.
- **Community of Practice Calls 2022-2023** – includes recordings and presentation PDFs for monthly calls focused on expanded BNL implementation and use of BNL data.
 - BNL Community Engagement and Communication (May 13, 2022) – **Recording** and **PDF 1 of 2** and **PDF 2 of 2**
 - Outreach Coverage and Coordination (June 10, 2022) – **Recording** and **PDF**
 - BNL Related Homelessness Prevention Program (HPP) Indicators (July 8, 2022) – **Recording** and **PDF**
 - HIFIS and BNLs (August 12, 2022) – **Recording** and **PDF**

Links to CoP calls from
2021/2022 are now
consolidated in this Word
document

New CoP calls for 2022/2023
are listed here

CoP calls scheduled 2022/23



New Resource: 211 Ontario Dashboard



211 Ontario Data Dashboard

- Needs identified for calls to 211
- Unmet needs where 211 did not have the resources/referral to provide to the client
- Can be broken down by region, city, age, gender, language

Data for advocacy

- Housing is the 3rd highest need for calls to 211 (11%), but the highest unmet need due to capacity/waitlist; no resource to meet need; not eligible

Data for improvement ideas

- Data on housing needs in your community to show strengths or gaps in BNL coverage and awareness of Access Points
- Regional data broken down by city to inform or coordinate outreach coverage
- Data on unmet needs as a tool to approach or strengthen partnerships with local 211 partners

Congratulations to communities that have completed the CAEH ON BNL 2022 Working Checklist!

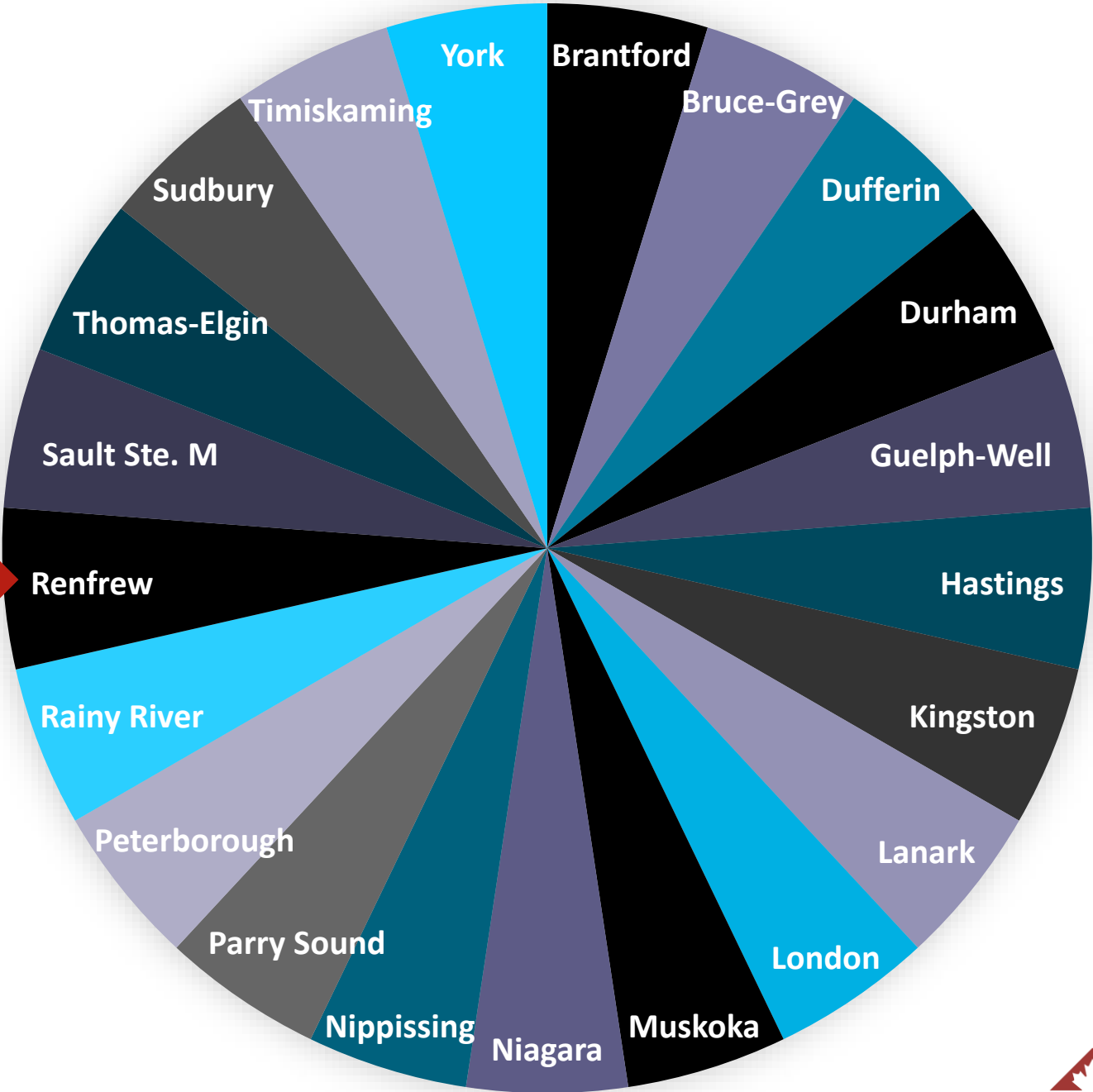
- Brantford-Brant
- Bruce County
- Dufferin County
- Durham Region
- Grey County
- Guelph-Wellington
- Hastings County
- Kingston
- Lanark County
- London
- Muskoka
- Niagara Region
- Nipissing
- Parry Sound
- Peterborough
- Rainy River
- Renfrew County
- Sault Ste. Marie
- St. Thomas-Elgin
- Sudbury
- Timiskaming
- York Region

PRIZES, PRIZES, PRIZES!

- Deadline to implement the ON BNL 2022 requirements is April 1, 2023
- All communities that are confirmed by CAEH as having met the requirements before a ON BNL CoP call date will be entered into a draw
- Winning community chosen at each COP call



ON BNL Confirmation Community Prize!



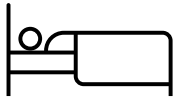


Connecting By- Name Lists to Community Housing

Connecting people to Community Housing

IDENTIFY PEOPLE EXPERIENCING
HOMELESSNESS

ADD TO & UPDATE BNL



Shelters

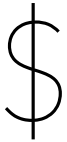


Drop-ins

Meal Programs



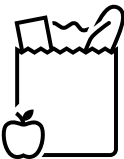
Outreach



Income
Supports



Libraries



Food Banks



Health
System



Justice
System

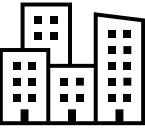
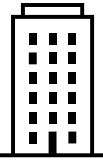


Other
Service
Providers

BY-NAME LIST

Coordinate efforts,
prioritize, problem solve

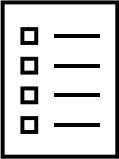
CONNECT TO HOUSING RESOURCES



Housing Providers/Units/Spaces
Community Housing



Housing Subsidies



Housing Help/Case
Management Supports

HOUSE PEOPLE FROM THE BY-NAME LIST



In talking to BFZ-C ON communities in 2021 and 2022 we found that...

People experiencing homelessness on BNLs are often not getting access or prioritized for Community Housing.

There are often concerns about having the appropriate level of housing stability supports in place for those who do move into Community Housing.

Priority Alignment

Province of Ontario

Community Housing Renewal Strategy seeks to:

- Improve waiting lists and help those most in need
- Better connect people to housing assistance and supports that are responsive to their complex and changing needs
- Make sure people experiencing homelessness obtain and retain housing


ON Service Manager BNL 2022 Guidelines:

- Requires Service Managers to have a consistent, fair, and documented process to prioritize people in need of housing and supports, based on assessed need
- Majority of people in the Service Manager area who are experiencing homelessness should be included on the BNL

CAEH & ON Communities

- CAEH goal is to end homelessness in Canada
- ON communities aim to reduce homelessness by connecting people on their By-Name List with housing resources. Community Housing is one of those resources.

Linking By-Name Lists and Community Housing could lead to...

- **Reductions in homelessness** 
- More housing resource options for appropriate matches
- Clarity and consistency in the definition of homelessness
- Streamlined intake and application processes
- Comprehensive By-Name List and Centralized Waiting List data
- Further learning on ways to improve provincial policy
- Improved data collection and analysis of homelessness inflows and outflows with respect to Community Housing
- Drawing on case management supports for people housed in RGI units off the BNL toward greater stability
- Improved coordination between Community Housing and homelessness teams as these are separate divisions in some Service Manager areas

Sept and Oct 2022 BFZ-C Peer Calls

Several ON BFZ-C communities came together over 2 calls to share and support one another in their goals to align or improve the linkage between BNLs and Community Housing

- Slides
- September Recording
- October Recording



slido



**Join at slido.com
#ONBNL**



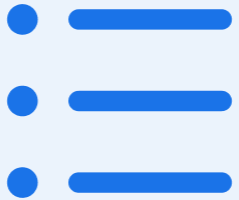
Does your community match people experiencing homelessness from the By-Name List to Community Housing units?



Within the last 3 years, has your community cross-referenced the BNL with the Centralized Waiting List (CWL)?



Does your community 1) confirm homeless status on the CWL through BNL, 2) support folks on the BNL to complete or maintain their CWL application?



Are you aiming to better link your By-Name List to Community Housing?

A close-up photograph of two ceramic mugs on a wooden surface. The mug on the left is a vibrant teal color, and the one on the right is a light grey. Both mugs are filled with a hot beverage, as evidenced by the wisps of white steam rising from their rims. The background is softly blurred, showing a window with natural light. A solid red vertical bar is positioned to the right of the mugs, serving as a background for the text.

**Community
Sharing**

Grey County

About Grey & Bruce County

- Grey and Bruce have partnered for the local Coordinated Access System and BNL
- The combined population is just over 160,000
- As of December 1st, 2022, Grey and Bruce had 223 households actively experiencing homelessness within the counties.
- 175 (78%) of these households are experiencing chronic homelessness

Grey & Bruce County

High-level overview of current status of BNL/homelessness and Community Housing/CWL priority	<p>Local priority adopted by both Grey and Bruce County Councils of 1 in 10 County RGI Units dedicated to the BNL.</p> <ul style="list-style-type: none"> • 24 month period of reinstated application for individuals experiencing homelessness if annual update does not take place • Prioritized individuals are connected to supports (In Bruce this is an internal staff member, in grey supports are provided by CMHA) • Relationship with Non-Profit Housing • Transitional leases with goal of a traditional lease after 1 year • Have offered 12 transitional lease RGI units off the BNL, 3 of these tenancies were terminated
Do you have plans to change what this currently looks like?	We are ongoingly revisiting processes and supports provided to work towards ensuring that the RGI priority is aligned with the BNL priorities.
What would this <i>ideally</i> look like to support BNL reductions, if you had a magic wand	This magic wand would provide the counties with more intensive case management that would result in the highest acuity individuals consistently being prioritized for RGI Housing
Barriers to achieving the ideal that you want to discuss with other communities	<ul style="list-style-type: none"> • Under resourced communities (i.e. trying to place these priorities in larger communities (i.e. Owen Sound, Kincardine, Port Elgin) • Tenancy Maintenance • Offering across counties (Does someone referred in Kincardine want to accept an offer in Meaford) • Only bachelor and 1 bedrooms become available (due to SPP and urgent transfers)
Optional. Key contact for other communities to connect with as interested.	<p>Caitlin Currie: Homelessness Response Supervisor caitlin.currie@grey.ca</p> <p>Josh Gibson: Manager Housing Programs josh.gibson@grey.ca</p> <p>Tania Dickson: Housing Services Manager tdickson@bruceocounty.on.ca</p>

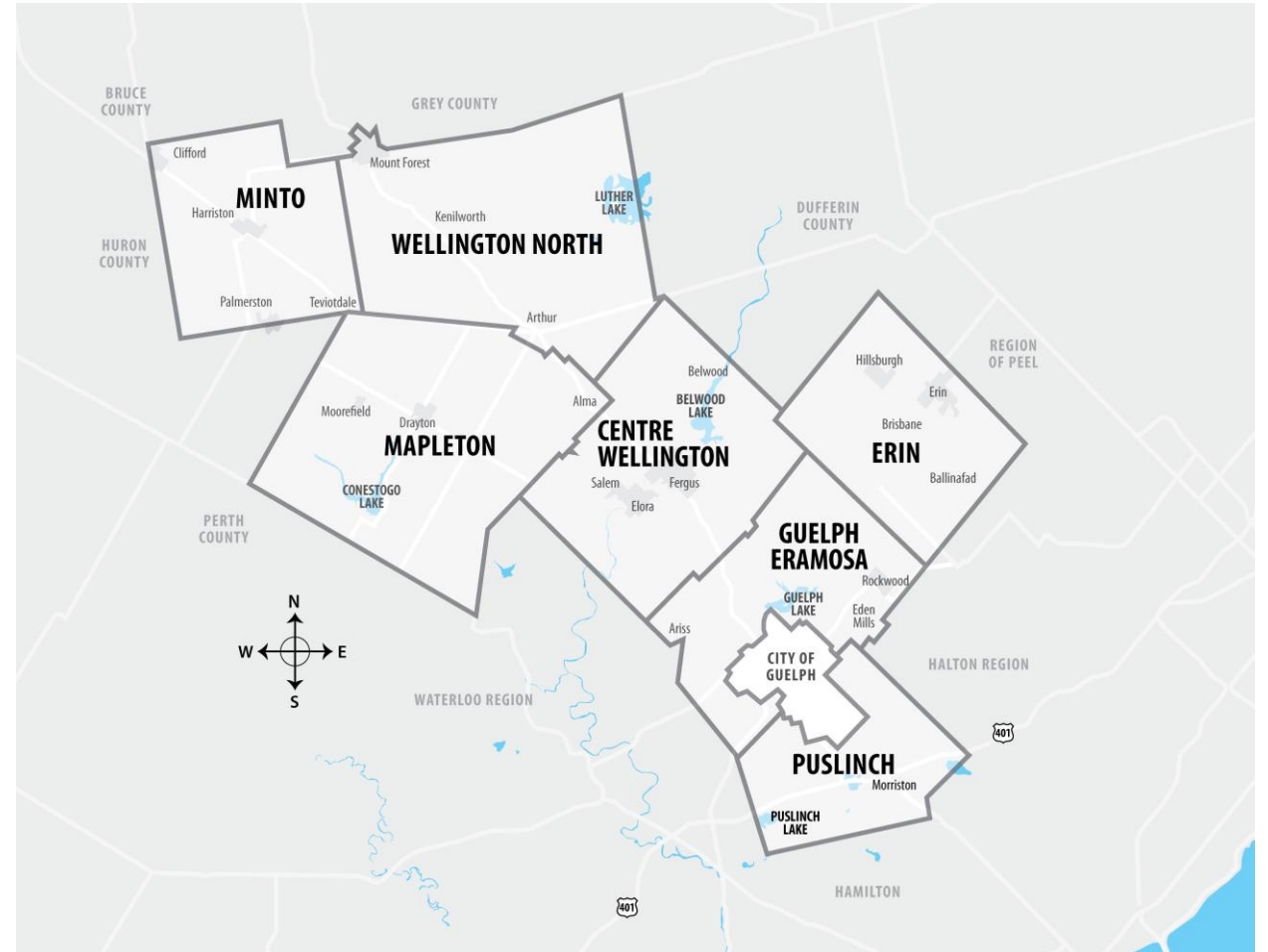
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**Community
Sharing**

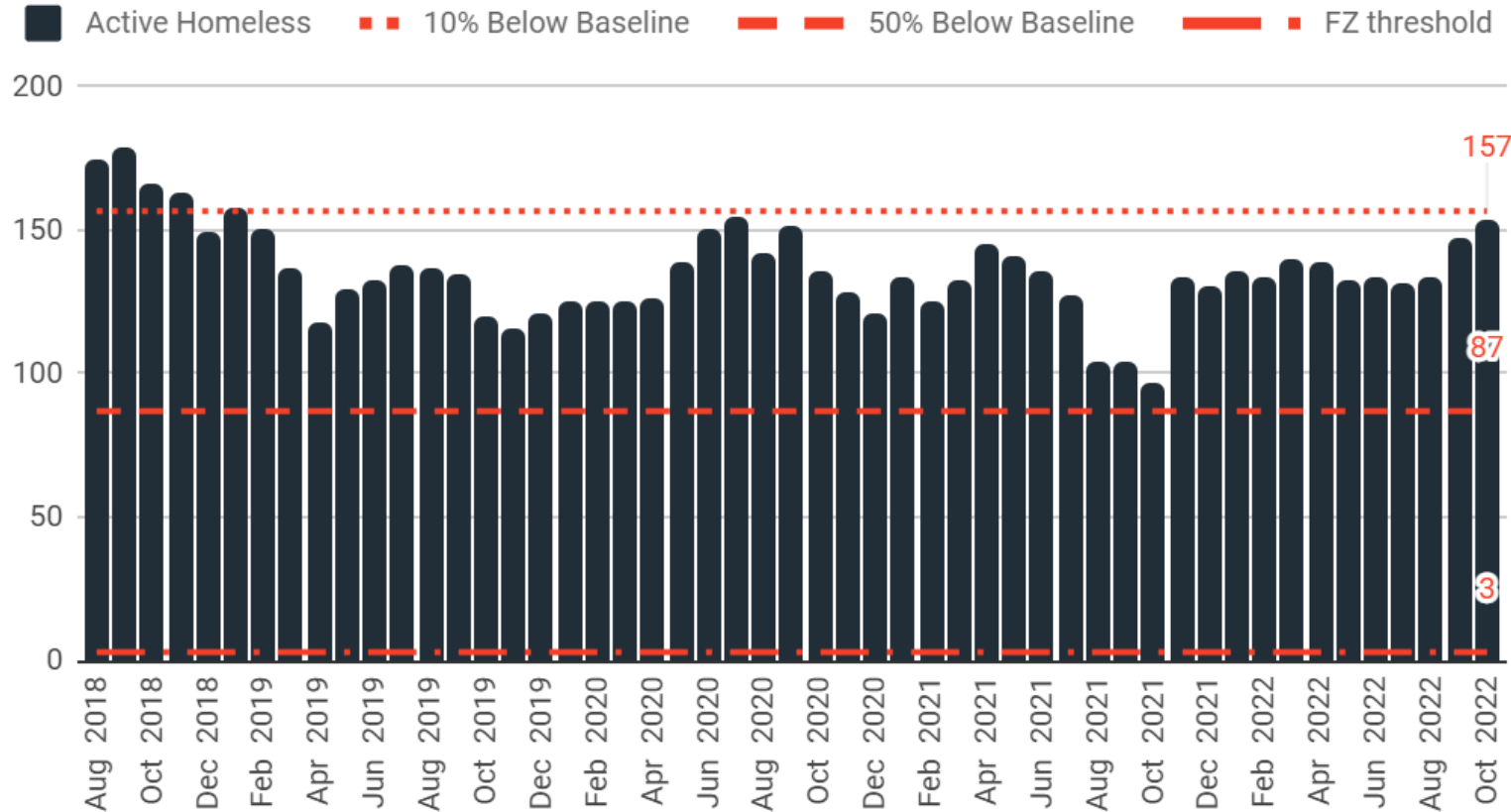
**Guelph-
Wellington**

About Guelph-Wellington

- Comprised of 8 municipalities covering 2,261 square kms
- Total population: 247,285
- County of Wellington is the CMSM for the City of Guelph and the County of Wellington



About Guelph-Wellington



- 4th community in Canada to achieve a Quality By-Name List
- Sustaining a 10% below baseline reduction in chronic homelessness since Feb 2019!

Guelph-Wellington

High-level overview of current status of BNL/homelessness and Community Housing/CWL priority	Local Priority Policy for homelessness to offer every 10th (1:10) CWL unit to someone on the BNL. Requires that the person has intensive case management supports. This only applies to County RGI housing stock not all housing providers within the County. CWL annual updates for anyone on the BNL are completed internally to ensure applications are not cancelled. Regularly review CWL and BNL and work with community partners to ensure CWL applications are completed.
Do you have plans to change what this currently looks like?	Have discussed setting a ratio for County affordable housing units.
What would this <i>ideally</i> look like in the next few years to support BNL reductions, if you had a magic wand	Everyone on the BNL who can live independently is on the CWL. The ratio for unit offers would be 1:2 or 1:5 and apply to all social housing providers (RGI and market rent) and affordable housing units in the County. Increased tenant supports at all buildings to support all tenants and dedicated clinical team to respond to escalating support needs to maintain housing stability.
Barriers to achieving the ideal that you want to discuss with other communities	Stigma around BNL. Concerns that adequate supports are not available to support individuals on BNL. Access to timely clinical supports. Additional funding would be required to ensure individuals on BNL are supported.
Optional. Key contact for other communities to connect with as interested.	Name and Title: Lori Richer, Housing Stability Manager E-mail: lorir@wellington.ca
Optional. One resource that others might find helpful (ex. Council Report, jurisdictional scan, policy or process document, etc.)	Local Homeless Priority Case Conference Form



Discussion

Questions?



Thank You

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Canadian Alliance to End Homelessness

